



Agency for Strategic planning and
reforms of the Republic of Kazakhstan
Bureau of National statistics

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Kazakhstan tourism

2017-2021



Nov-Sultan 2022

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Statistical compilation

Nur-Sultan 2022

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Agency for Strategic planning and reforms of the Republic of Kazakhstan
Bureau of National statistics
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Conventional symbols:

«-» - no phenomenon

0,0 – a small quantity

x - confidential data

... - absent

The small discrepancies between total and the sum of summand in some cases can be explained by rounding of data.

Foreword

The statistical compilation contains detailed information on the development of tourism in the Republic of Kazakhstan. The compilation presents information on international tourist flows on the purpose of travel across countries; socio-economic indicators of the republic; price and tariff indices for tourist services; infrastructure and activities of industries related to tourism (retail, catering services), as well as financial and economic activities in the field of tourism, etc. One of the sections is devoted to foreign economic activity and contains data on the balance of payments of the Republic of Kazakhstan.

A significant place in the statistical compendium is given to indicators of the tourist industry in places of accommodation, sanatorium-resort institutions and specially protected natural territories.

Information on locations is published in the whole of the Republic of Kazakhstan, by region and by resort areas of Kazakhstan for 2017-2021.

The compilation is based on data obtained by state statistical agencies from respondents through of statistical observation, as well as data provided by the National Bank of the Republic of Kazakhstan, the Border Guard Service of the National Security Committee of the Republic of Kazakhstan, the Committee for Forestry and Wildlife of the Ministry of Ecology, Geology and Natural Resources of the Republic of Kazakhstan, the Committee of Science of the Ministry of Education and Science of the Republic of Kazakhstan.

Brief methodological explanations containing information about the sources of the data and the conceptual apparatus used are given in each section.

Data on individual indicators in some cases are preliminary and may be further specified in the 2022 edition.

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Geographical characteristics of the Republic of Kazakhstan

Capital – Nur-Sultan city

The territory of the republic – 2724,9 thousand square meters. km
 The population density is 7,0 people per 1 square. km
 The population size as of 01/01/2022 – 19 125,6 thousand people
 The natural population growth – 13,89 people per 1000 inhabitants

The largest mountain ranges, m:

Khan-Tengri Peak (Saryzhaz Ridge) – 6995
 The peak of the 100 years of the VGO (Meridian ridge) – 6276
 Talgar Peak (Ilei Alatau) – 4979
 Mount Ishanbulak (Kungei Alatau) – 4653
 Mount Besbaskan (Zhetysu Alatau) – 4622
 Mount Metallurg (Ileysky Alatau) – 4600
 Muztau Peak (Altai Mountains, Katyn Ridge) – 4506
 Manas Peak (Talas Ridge) – 4482
 Mountain Ashutor (Teriskei Alatau) – 4427
 Mountain Muztau (Zhetysu Alatau) – 4370
 Komsomol Peak (Ilei Alatau) - 4330

The largest lakes, thous. Km

Caspian Sea – 371
 Aral Sea (Central Asia) – 41,0
 Balkhash – 18,4

The length of the borders of the republic, km

Total – 13392,6
 including:
 with the Russian Federation – 7548,1
 with the Republic of Uzbekistan – 2351,4
 with the Kyrgyz Republic – 1241,6
 with Turkmenistan – 426
 with China – 1782,8
 with Mongolia - 40
 over the Caspian Sea – 600
 On the territory of the republic flows
 85022 rivers and temporary streams

The longest rivers, km

Irtysh – 4248
 length within the republic – 1698
 Esil – 2450
 length within the republic – 1400
 Zhaiyk – 2428
 length within the republic – 1082
 Syrdarya – 2219
 length within the republic – 1400

The largest region by territory -

Karagandy - 428 thousand square meters. km

1. Key development indicators

Gross domestic product at the production stage is obtained by summing the gross value added by industry. Gross domestic product is calculated at market prices, that is, it includes net taxes on products and on imports. The term “net” means that taxes are shown net of related subsidies. This is one of the most important indicators of the system of national accounts, which characterizes the final result of the country’s economic activity.

Population size - the number of people living in a given territory at a given time.

Natural population growth is the difference between the number of live births and the number of deaths over a certain period. Natural growth can be a positive value if the number of births exceeds the number of deaths, or negative (natural decline) - otherwise.

Employed population - all individuals at an appropriate age (15 years and older) who, according to their state during a certain reporting period, can be assigned to one of the categories: “employee (paid worker)” or “self-employed worker”.

The unemployed are persons at the age established for measuring the economic activity of the population who, during the period under review, simultaneously met three main criteria: they were out of work (they did not have a profitable occupation), were actively searching for them, were ready to start work within a certain period of time.

Foreign trade turnover is an economic indicator measured in monetary terms that characterizes the country’s foreign trade volume and is equal to the sum of exports and imports.

The average monthly nominal wage per employee is determined by dividing the amount of the accrued wage fund by the actual number of employees and the number of months in the reporting period.

The list number of employees is the number of employees listed on the organization’s lists in the reporting period, performing work in a particular specialty, qualification or position with the execution of acts of the employer, as well as volunteers.

1.1 Socio-economic indicators

	2017	2018	2019	2020	2021
Population at the end of the year, thousand people	18 157.3	18 395.6	18 632.2	18 879.6	19 122.4
Natural population growth, thousand people	261.3	267.4	269.2	265.5	264.1
of them per 1,000 people, people	14.46	14.63	14.54	14.16	13.81
Employed population, thousand people	8 585.2	8 695.0	8 780.8	8 732.0	8 807.1
Unemployed population, thousand people	442.3	443.6	440.7	448.8	449.6
among them:					
number of citizens registered as unemployed (at the end of the year)	70.3	91.6	97.5	141.8	97.9
Retail trade turnover (without public catering services), billion tenge	8 892.9	10 045.8	11 327.6	11 729.9	13 709.3
Public catering turnover, billion tenge	448.3	524.8	626.8	536.6	653.4
Price indices in certain sectors of the economy (December to December of the previous year, as a percentage)					
consumer price index	107.1	105.3	105.4	107.5	108.4
articles of food	106.5	105.1	109.6	111.3	109.9
nonfood	108.9	106.4	105.0	105.5	108.5
paid services to the population	105.9	104.5	100.7	104.2	106.5
Foreign trade turnover - total, mln \$ US ¹⁾	78 102.9	94 769.7	97 774.9	86 469.9	101 736.4
among them:					
export	48 503.3	61 111.2	58 065.6	47 540.8	60 321.0
import	29 599.6	33 658.5	39 709.3	38 929.1	41 415.4

	Continuation				
	2017	2018	2019	2020	2021
Foreign trade turnover with CIS countries, mln US \$ ¹⁾	22 430.9	25 602.2	27 374.3	25 200.3	33 237.9
among them:					
export	8 298.9	9 568.3	10 109.5	9 151.3	12 493.5
import	14 132.0	16 033.9	17 264.8	16 049.0	20 744.4
Foreign trade turnover with countries outside the CIS, US \$ million ¹⁾	55 672.0	69 167.5	70 400.6	61 269.6	68 498.5
among them:					
export	40 204.4	51 542.9	47 956.1	38 389.5	47 827.5
import	15 467.6	17 624.6	22 444.5	22 880.1	20 671.0
Average monthly nominal wage per employee, tenge	150 827	162 673	186 815	213 003	250 311
Per capita nominal cash income of the population, tenge	83 710	93 135	104 282	116 126	131 797 ²⁾
Real cash income index, as a percentage of the previous year	101.8	105.0	106.4	104.3	105.1 ²⁾

¹⁾ The data of the State Revenue Committee of the Ministry of Finance of the Republic of Kazakhstan and Bureau of National of the statistics Agency for Strategic planning and reforms of the Republic of Kazakhstan.

²⁾ Preliminary data.

1.2 Tourism development Indicators

	2017	2018	2019	2020	2021
Gross value added directly generated in tourism, billion tenge ¹⁾	688.2	784.0	821.5	410.5	-
Share of gross value added, directly in tourism, in gross domestic product, percents ¹⁾	1.3	1.3	1.2	0.6	-
Number of placements, units	2 987	3 322	3 592	3 514	3 686
The number of sanatorium - resort organizations, units	144	145	145	153	162
The list number of employees in the tourism sector (on average for the reporting period), thousand people					
tourist firm	7.3	7.4	7.4	7.8	6.0
placement ²⁾	27.6	29.2	30.0	26.3	27.3
health resort facilities	9.6	8.0	8.8	8.6	8.1
Average monthly nominal accrued wages of employees engaged in tourism, tenge					
tourist firm	108 152	95 341	109 265	95 959	132 254
placement	118 606	124 217	133 240	135 957	176 814
health resort organizations	88 163	90 658	102 654	114 386	137 766
Number of visitors-residents of the Republic of Kazakhstan, who went abroad, person ³⁾	10 260 813	10 646 241	10 707 270	2 865 004	3 501 387
Number of non-resident visitors entering the Republic of Kazakhstan, person ³⁾	7 701 196	8 789 314	8 514 989	2 034 753	1 330 169

¹⁾ Since 2013, TSA calculations exist in accordance with the international standard "Tourism Satellite Account: Recommended Methodological Basis of 2008".

²⁾ According to statistical observations based on the statistical form 2-tourism «Report on the activities of accommodation».

³⁾ Data of the Border Service of the National Security Committee of the Republic of Kazakhstan.

1.3 The structure of public spending on paid services

as a percentage of consumer spending

	2017	2018	2019	2020	2021
Paid service	23.0	22.5	21.5	16.9	17.7
from them:					
transport services	3.6	3.4	3.2	2.3	2.4
communication service	3.7	3.5	3.4	3.4	3.5
restaurants, cafes and similar establishments	1.0	1.1	1.1	0.4	0.6
services of health resort organizations	0.3	0.2	0.2	0.1	0.1
leisure and cultural services	0.8	0.9	0.8	0.3	0.4

Note: According to a sample survey of 12,000 households

1.4 The structure of populations spending on paid services by regions for 2021

as a percentage of consumer spending

	Paid services	Of them				
		transporta- tion services	communica- tion services	restaurants, cafes and similar estab- lishments	spa facilities services	leisure and culture services
Republic of Kazakhstan	17.7	2.4	3.5	0.6	0.1	0.4
Akmola	15.8	1.4	4.1	0.3	0.0	0.2
Aktobe	16.7	2.3	3.7	0.7	0.0	0.3
Almaty	14.5	2.5	2.9	0.7	0.1	0.2
Atyrau	14.1	2.7	3.9	0.1	0.0	0.1
Batys Kazakhstan	15.6	1.9	3.7	0.2	0.2	0.2
Zhambyl	13.8	2.0	2.8	1.2	0.0	0.1
Karagandy	17.6	2.0	3.5	0.6	0.3	0.4
Kostanai	18.9	1.8	4.1	0.3	0.1	0.4
Kyzylorda	16.3	2.4	2.9	1.2	0.0	0.3
Mangystau	17.0	3.2	3.9	0.4	0.0	0.4
Pavlodar	14.8	1.8	3.6	0.1	0.1	0.2
Soltustik Kazakhstan	15.8	1.6	3.7	0.3	0.0	0.3
Turkistan	13.8	2.5	2.5	0.3	0.0	0.0
Shygys Kazakhstan	16.5	2.1	3.6	0.2	0.1	0.3
Nur-Sultan city	24.5	3.0	3.8	1.0	0.3	0.8
Almaty city	23.0	2.9	3.7	0.8	0.1	0.7
Shymkent city	19.8	3.3	3.5	0.4	0.1	0.3

Note: According to a sample survey of 12,000 households.

1.5 Consumer price index

at the end of the period, as a percentage of December of the previous year

	2017	2018	2019	2020	2021
Hotel service	106.0	100.9	103.5	102.8	105.0
Sanatorium	106.4	104.1	107.4	105.3	109.8
Long-distance passenger rail transport	100.2	109.8	100.7	104.5	105.6
Intercity bus	107.1	107.9	105.4	103.4	106.1
Aircraft transport	104.6	116.4	92.1	93.8	117.3
Taxi	107.9	103.3	103.8	106.8	107.0
Bus	109.6	104.9	100.0	104.3	107.0

	Continuation				
	2017	2018	2019	2020	2021
The gasoline	117.6	97.2	95.4	102.5	119.6
Long distance call	100.0	100.0	100.0	100.0	-
Catering service	105.8	105.8	105.9	106.9	105.8
Theatres	104.6	103.9	109.4	106.8	117.6
Cinema	101.5	100.8	103.0	108.1	106.3
Printing photos	106.8	106.8	107.7	105.7	106.4

1.6 Price and tariff index for certain types of paid services

at the end of the period, as a percentage of December of the previous year

	2017	2018	2019	2020	2021
Passenger transport services	107.4	106.2	101.5	104.1	104.5
railway	100.7	112.2	104.1	104.2	105.4
automotive	108.8	104.9	101.7	104.8	103.5
other transport services	107.3	107.4	109.4	105.5	115.5
Communication	100.9	104.1	101.1	102.0	103.3
post services	100.0	104.3	100.0	100.0	111.8
telephone and Fax services	100.2	103.9	100.8	102.0	103.1
Services hairdressing and personal service establishments	105.0	106.1	106.0	106.9	106.5
hairdressers and beauty salons	105.0	106.6	106.5	107.2	105.9
baths, showers, saunas	105.1	104.5	104.5	105.7	109.0
Leisure, entertainment and cultural services	106.9	106.3	106.8	103.4	104.2
amusement park	105.1	110.5	105.6	100.4	105.4
sports complex	103.9	102.0	106.9	104.9	103.6
Restaurants and hotels	105.8	105.7	105.8	106.9	...
restaurants, cafes and similar establishments	104.9	105.4	105.8	105.6	105.8

2. The international tourist flows

In accordance with the balance of payments methodology of the National Bank of the Republic of Kazakhstan, the article “Trips” mainly covers those goods and services that were acquired in a given country by visitors (non-residents in Kazakhstan, residents abroad) if their tenure does not exceed one year. The amount recorded in the balance of payments for this item is an estimate of the cost of expenses of visitors for the purchase of goods and services in the host country. This group does not include the carriage of passengers in international traffic (the cost of tickets), which are recorded under the article “Passenger traffic”.

The export / import of services under the item “Trips” is calculated as a product of the average consumption rate per trip and the number of people leaving / entering.

The average consumption rate per trip was determined based on the results of a survey of individuals crossing the border of Kazakhstan, in the context of destination / arrival countries and the purpose of the trip (official, tourism, private).

Tourism is a journey of individuals from twenty-four hours to one year or less than twenty-four hours, but with an overnight stay for purposes not related to paid activities in the country (place) of temporary stay.

A visitor is a traveler who travels to a main destination outside his normal environment for less than a year for any purpose (business trip, vacation, or other personal purpose), with the exception of the employment goal of a business registered in the country.

Visitor trips qualify as tourist trips.

Inbound tourism - travel within the Republic of Kazakhstan of persons not permanently residing on its territory.

The number of visitors to the inbound tourism is formed according to the Border Guard Service, according to the number of persons who entered the Republic of Kazakhstan through checkpoints by purpose of travel - business, business, tourist, private, etc. (excluding foreigners entering permanent residence who arrived at work (for example, from Russia, Uzbekistan, Kyrgyzstan, Tajikistan and the People's Republic of China) and service personnel of vehicles of foreign countries whose trips are not considered tourist trips).

Outbound tourism - a trip of citizens of the Republic of Kazakhstan and persons permanently residing in the Republic of Kazakhstan to another country.

The number of visitors to outbound tourism is formed according to the Border Guard Service, according to the number of departing citizens of the Republic of Kazakhstan through checkpoints by purpose of travel - business, business, tourist, private, etc. (excluding departing citizens of the Republic of Kazakhstan for permanent residence, for work and for service personnel means of foreign travel, which trips are not considered tourist).

2.1 Export and import of foreign trade services*

million US dollars

	2017	2018	2019	2020	2021
Export of services	6 504.9	7 319.9	7 745.3	5 049.8	5 184.0
of them:					
Trips	2 135.4	2 254.6	2 463.3	454.6	535.3
among them:					
business	368.3	329.5	344.8	136.30	321.88
personal	1 767.1	1 925.1	2 118.5	318.32	213.43
Import of services	10 082.6	11 979.4	11 462.2	8 162.1	7 664.1
of them:					
Trips	2 559.8	2 686.9	2 763.1	830.8	1 640.26
among them:					
business	153.7	137.7	138.9	95.93	175.87
personal	2 406.1	2 549.2	2 624.2	734.82	1 464.39

* Data of the National Bank of the Republic of Kazakhstan (The balance of international services of the Republic of Kazakhstan according to the expanded classification).

2.2 Number of visitors for inbound and outbound tourism*

people

	2017	2018	2019	2020	2021
Number of visitors on outbound tourism	10 260 813	10 646 241	10 707 270	2 865 004	3 501 387
among them:					
CIS country	9 257 951	9 549 292	9 476 722	2 447 409	2 570 807
countries outside the CIS	1 002 862	1 096 949	1 230 548	417 595	930 580
The number of visitors of inbound tourism	7 701 196	8 789 314	8 514 989	2 034 753	1 330 169
among them:					
CIS country	7 060 630	8 177 101	7 818 399	1 865 297	1 130 105
countries outside the CIS	640 566	612 213	696 590	169 456	200 064

* Hereinafter, the data of the Border Guard Service of the National Security Committee of the Republic of Kazakhstan.

2.3 Number of visitors for inbound and outbound tourism by purpose

people

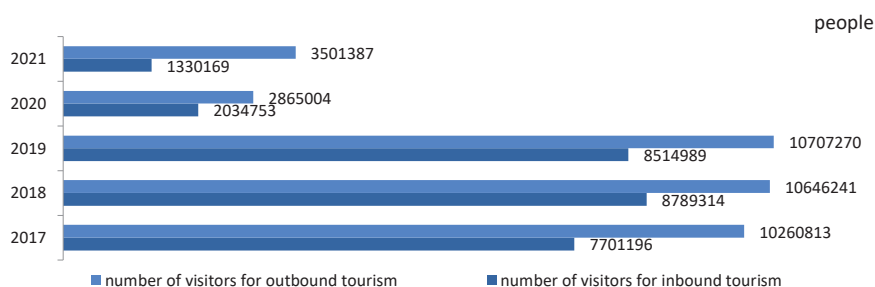
	Number of visitors for outbound tourism				
	2017	2018	2019	2020	2021
Total	10 260 813	10 646 241	10 707 270	2 865 004	3 501 387
among them:					
business and professional	1 962 923	1 979 431	1 999 147	1 062 133	1 149 722
personal	8 297 890	8 666 810	8 708 123	1 802 871	2 351 665
of them:					
tourism	167 440	181 260	205 733	124 656	516 037
private	8 074 660	8 452 029	8 500 045	1 676 274	1 831 734
transit	55 790	33 521	2 345	1 941	3 894

Continuation

	Number of visitors for inbound tourism				
	2017	2018	2019	2020	2021
Total	7 701 196	8 789 314	8 514 989	2 034 753	1 330 169
among them:					
business and professional	1 186 542	1 223 324	1 453 440	743 187	719 784
personal	6 514 654	7 565 990	7 061 549	1 291 566	610 385
of them:					
tourism	81 635	65 822	76 203	15 942	19 405
private	5 853 816	6 865 255	6 341 598	1 134 928	574 865
transit	579 203	634 913	643 748	140 696	16 115

* Data clarified.

Number of visitors for inbound and outbound tourism



2.4 Number of visitors for inbound tourism

people

	2017	2018	2019	2020	2021
Total	7 701 196	8 789 314	8 514 989	2 034 753	1 330 169
including:					
CIS country	7 060 630	8 177 101	7 818 399	1 865 297	1 130 105
Azerbaijan	110 980	98 330	94 007	29 686	19 957
Armenia	261 69	24 166	22 056	4 165	2 464
Belarus	70 810	76 031	88 117	71 460	74 046
Kyrgyzstan	1 273 378	1 327 877	1 494 410	388 253	207 313
Republic of Moldova	13 185	12 629	11 913	2 350	1 038
Russian Federation	1 708 873	1 737 667	1 872 232	463 403	433 028
Tajikistan	383 368	443 266	557 754	103 613	24 571
Turkmenistan	63 249	39 942	25 208	6 241	1 490
Uzbekistan	3 344 577	4 351 413	3 591 078	769 353	336 571
Ukraine	66 041	65 780	61 624	26 773	29 627
countries outside the CIS	640 566	612 213	696 590	169 456	200 064
Australia	4 225	5 060	5 903	741	464
Austria	3 435	3 101	3 492	490	589
Albania	205	222	168	64	53
Algeria	118	80	137	27	37
Argentina	402	388	413	58	58
Afghanistan	6 539	3 995	4 071	876	1 128

	Continuation				
	2017	2018	2019	2020	2021
Bangladesh	281	233	211	24	52
Belgium	3 354	3 137	4 189	488	761
Bulgaria	1 989	1 982	2 320	621	551
Bolivia	30	10	10	17	12
Bosnia and Herzegovina	213	103	116	64	113
Brazil	1 024	1 295	1 516	349	383
Vatican	20	17	8	1	5
United Kingdom	21 341	21 482	23 155	4 021	6 208
Hungary	3 156	3 163	3 465	631	803
Venezuela	743	769	654	129	76
Vietnam	489	340	382	49	72
Ghana	75	66	42	17	31
Guatemala	32	93	82	14	8
Germany	99 396	99 083	101 457	11 608	19 527
Greece	2 269	2 740	2 900	498	566
Georgia	19 070	17 807	20 114	8 015	12 334
Denmark	1 287	1 242	1 706	236	261
Egypt	935	935	1 100	228	500
Zimbabwe	82	73	112	46	81
Israel	6 466	6 700	7 082	1 020	1 408
India	21 890	32 591	32 418	6 911	8 538
Indonesia	723	723	1 179	1 292	3 212
Jordan	945	789	1 227	331	702
Iraq	162	189	301	47	124
Iran	12 482	10 607	10 143	2 304	6 447
Ireland	1 258	1 369	1 485	316	483
Iceland	82	65	108	111	69
Spain	4 442	4 468	4 832	1 030	1 418
Italy	14 924	12 724	12 554	1 741	2 179
Yar	75	54	101	21	44
Cambodia	21	20	30	-	26
Cameroon	54	22	44	8	10
Canada	6 865	6 821	8 167	1 173	1 150
Qatar	243	270	302	115	178
Kenya	104	93	72	16	101
Cyprus	145	282	368	82	231
DPRK	51	25	97	6	3
China	94 817	51 418	77 621	14 551	11 118
Colombia	187	575	1 289	225	163
Cuba	246	152	224	50	30
Kuwait	187	180	289	33	142
Laos	26	52	32	7	-
Latvia	3 503	4 117	4 372	811	667
Lesotho	13	16	-	-	-
Lebanon	565	503	486	115	130
Libya	62	42	86	20	37
Lithuania	6 027	5 941	6 166	1 490	1 154
Liechtenstein	21	11	15	-	2
Luxembourg	125	162	246	20	39
Madagascar	12	10	4	1	1

	Continuation				
	2017	2018	2019	2020	2021
Macedonia	185	173	117	79	25
Malaysia	5 245	7 571	6 835	755	474
Malta	128	146	220	49	78
Morocco	174	184	212	46	85
Mexico	673	714	754	99	85
Monaco	59	4	3	-	1
Mongolia	20 687	22 104	26 721	4 766	1 449
Nepal	155	156	195	25	52
Niger	10	11	8	2	20
Nigeria	149	202	259	90	139
Netherlands	8 938	6 884	7 539	1 182	1 539
new Zealand	735	954	1 177	147	61
Norway	1 180	1 375	1 833	117	174
UAE	3 503	5 253	8 100	835	3 201
Oman	216	204	378	53	41
Pakistan	1 472	1 499	1 942	540	1 110
Palestine	204	124	162	32	40
Panama	15	6	26	7	16
Peru	138	62	114	26	61
Poland	13 565	15 739	16 037	2 508	2 292
Portugal	1 207	1 321	1 292	239	1 100
Reunion	51	33	39	4	8
Christmas Island	33	-	-	-	-
Rwanda	10	15	10	1	13
Romania	2 168	1 840	1 879	431	334
Saudi Arabia	764	819	961	160	359
Saint Lucia	8	2	8	-	10
Singapore	1 405	1 698	1 872	210	73
Syria	569	295	301	48	162
Slovakia	2 724	1 942	2 058	348	521
Slovenia	933	856	837	93	124
Somalia	19	35	84	5	3
Sudan	85	67	54	18	50
Suriname	7	9	10	2	1
USA	29 632	31 371	32 786	6 120	6 953
Taiwan	860	911	1 110	59	58
Thailand	2 158	1 897	1 770	367	155
Tunisia	87	88	91	22	159
Turkey	98 840	99 351	121 523	70 260	80 771
Uganda	36	38	42	2	36
Philippines	863	1 011	1 656	540	252
Finland	2 354	1 905	2 336	343	415
France	13 432	12 620	13 257	1 993	2 657
Croatia	1 074	1 373	1 191	227	244
Czechia	5 202	4 348	4 101	629	723
Chile	270	225	265	34	59
Switzerland	3 906	3 371	3 762	468	604
Sweden	2 493	2 347	2 775	409	496
sri lanka	134	187	181	25	88
Estonia	1 439	1 405	1 737	241	237

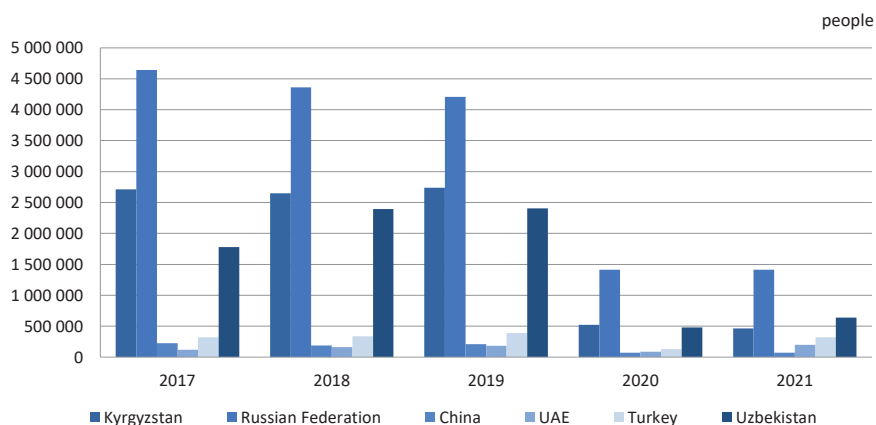
	Continuation				
	2017	2018	2019	2020	2021
Ethiopia	24	28	40	15	35
SA	767	822	881	634	824
South Korea	30 582	35 136	40 180	5 707	3 744
Jamaica	16	22	19	1	1
Japan	8 682	8 257	9 721	723	423
other state	22 868	24 796	26 066	4 561	2 950

2.5 Number of visitors for outbound tourism

	people				
	2017	2018	2019	2020	2021
Total	10 260 813	10 646 241	10 707 270	2 865 004	3 501 387
including:					
CIS country	9 257 951	9 549 292	9 484 630	2 447 409	2 570 807
Azerbaijan	28 396	27 692	34 953	5 031	2 545
Armenia	3 403	3 086	5 319	468	2 142
Belarus	26 586	34 190	45 290	16 586	23 387
Kyrgyzstan	2 712 414	2 651 220	2 739 308	522 108	464 600
Republic of Moldova	-	-	-	11	19
Russian Federation	4 643 158	4 362 746	4 207 487	1 415 013	1 413 992
Tajikistan	6 035	6 627	7 908	1 636	3 488
Turkmenistan	3 838	3 893	3 370	1 025	4 813
Uzbekistan	1 779 431	2 392 582	2 402 460	480 811	636 772
Ukraine	54 690	67 256	38 535	4 720	19 049
countries outside the CIS	1 002 862	1 096 949	1 222 640	417 595	930 580
Australia	3	6	10	2	-
Austria	85	45	69	18	45
Afghanistan	413	285	33	110	133
Bulgaria	1 505	-	162	11	11
United Kingdom	13 825	14 213	13 533	2 301	1 698
Hungary	3 957	7 985	8 612	1 599	2 307
Germany	49 826	56 174	59 693	15 460	25 921
Greece	2 246	2 458	2 145	-	79
Georgia	39 364	38 986	40 552	4 959	68 699
Hong Kong	6 003	7 055	7 516	1 046	26
Egypt	55 332	119 616	151 457	57 313	178 656
Israel	54	32	54	128	95
India	16 038	15 481	14 445	6 562	2 024
Iraq	2	1	24	11	-
Iran	3 643	1 833	1 288	457	484
Spain	104	94	86	75	112
Italy	306	212	204	29	88
Cyprus	55	31	45	5	32
DPRK	20	3	7	-	-
China	226 515	189 881	209 155	69 456	68 935
Latvia	33	3 838	3 586	48	15
Lithuania	16	2 356	96	72	2
Malaysia	12 998	12 314	13 887	4 058	8
Mongolia	31	136	1 388	241	177
Netherlands	26 763	3 252	3 101	2 013	989

	Continuation				
	2017	2018	2019	2020	2021
Norway	0	-	6	-	-
UAE	116 951	161 237	180 251	87 101	196 515
Pakistan	41	97	31	-	8
Poland	5 283	11 083	31	2 096	3 650
Romania	68	46	60	12	1
Saudi Arabia	2 475	2 831	3 890	2 257	807
Slovakia	1	5	17	8	31
USA	39	55	23	3	25
Taiwan	11	-	4	1	3
Thailand	47 191	47 122	39 007	13 094	5 548
Trinidad and Tobago	3	13	27	4	5
Tuvalu	3	17	2	1	2
Tunisia	35	424	41	11	51
Turkey	318 928	336 023	392 012	129 259	320 891
Finland	664	757	1 366	175	104
France	8 603	6 876	6 228	539	50
Croatia	1	240	6	9	37
Czechia	97	185	5 821	2 063	18
Switzerland	274	237	243	129	183
Sweden	-	3	-	-	-
Estonia	-	2	2	-	-
South Korea	39 131	46 899	44 375	8 671	7 586
Japan	29	51	927	387	261
other state	3 897	6 459	17 122	5 801	44 268

Number of visitors for outbound tourism



3. Information on the tourist flow of the country

3.1 Number of visitors served by type of tourism in the Republic of Kazakhstan for 2021

	thousand people		
	Outbound	Inbound	Domestic tourism
Total	3 501.4	1 330.2	6 910.1
of them			
places of accommodation ²⁾	-	329.8	5 145.2
health resort organizations ³⁾	-	0.1	319.9
protected areas ⁴⁾	-	107.1	1 445.0

¹⁾ Data of the Border Service of the National Security Committee of the Republic of Kazakhstan.

²⁾ The data of the nationwide statistical observation on form 2-tourism "Report on the activities of placements".

³⁾ The specified data of nation-wide statistical observation according to the form 1-sanatorium "Report on sanatorium-resort activity".

⁴⁾ Evaluation according to the departmental statistical observation of the Committee for Forestry and Fauna of the Ministry of Ecology, Geology and Natural Resources of the Republic of Kazakhstan on the form 1 of the PA "Accounting for specially protected natural territories".

3.2 Number of inbound and internal visitors served by regions and resort areas of the Republic of Kazakhstan

					people
	Number of entry and internal visitors	Including			Number of “self-organized” entrance and internal visitors (estimate) ⁴⁾
		staying in local accom- modation ¹⁾	having a rest in the sanatorium organizations ²⁾	visiting specially protected natural areas ³⁾	
2017					
Republic of Kazakhstan	6 839 433	5 279 406	298 085	1 261 942	3 947 962
Akmola	1 122 835	341 399	36 581	744 855	560 720
of them					
Shchuchinsk-Borovskaya resort area	860 479	150 481	36 491	673 507	207 585
Zerenda resort area	95 503	48 085	-	47 418	105 806
Aktobe	105 249	100 450	4 546	253	251 067
Almaty	911 581	703 663	10 516	197 402	257 567
of them					
Almaty resort area	614 624	426 342	854	187 428	32 285
Atyrau	211 553	184 353	4 798	22 402	111 251
Batys Kazakhstan	120 537	112 321	8 216	-	103 322
Zhambyl	116 523	103 912	12 611	-	233 117
Karagandy	345 363	292 509	19 649	33 205	231 437
Of them					
Karkarala resort area	82 140	49 628	-	32 512	14 751
Coastal zone of lake Balkhash	39 945	37 238	2 707	-	86 202
Kostanai	212 690	192 174	19 992	524	160 406
Of them					
Kostanai resort area	17 668	6 369	11 299	-	2 896
Kyzylorda	82 180	59 192	22 988	-	148 383
Mangystau	207 378	205 904	1 364	110	101 929
Of them					

	Number of entry and internal visitors	Including			Continuation Number of “self-organized” entrance and internal visitors (estimate) ⁴⁾
		staying in local accom- modation ¹⁾	having a rest in the sanatorium organizations ²⁾	visiting specially protected natural areas ³⁾	
resort area Kenderli	19 205	19 095	-	110	21
Ontustik Kazakhstan	375 548	269 974	79 887	25 687	441 321
of them					
Saryagash resort area	53 911	7 447	46 464	-	33 146
Pavlodar	307 208	147 485	12 196	147 527	105 766
Of them					
Bayanaul resort area	176 430	30 753	-	145 677	4 387
Soltustik Kazakhstan	124 067	120 847	3 220		64 414
Shygys Kazakhstan	590 913	486 157	14 779	89 977	287 515
of them					
Altai resort area	51 762	44 703	7 059	-	4 634
Alakol resort area	135 698	79 192	570	55 936	953
Bukhtarma resort area	64 208	63 376	-	832	6 135
The resort area of Katon-					
Karagay	12 894	12 894	-	-	1 292
Ulan resort area	34 041	842	687	32 512	525
Nur-Sultan city	989 205	989 205	-	-	519 941
Almaty city	1 016 603	969 861	46 742	-	369 806
Of them					
Ski resort «Shymbulak»	27 062	3 095	23 967	-	31 958
		2018			
Republic of Kazakhstan	7 062 769	5 526 864	299 091	1 236 814	42 098 555 ¹⁾
Akmola	1 070 323	338 698	38 188	693 437	697 390
of them					
Shchuchinsk-Borovskaya resort					
area	813 080	156 647	37 888	618 545	340 091
Zerenda resort area	99 717	44 985	-	54 732	114 208
Aktobe	128 516	124 401	3 898	217	266 491
Almaty	1 106 545	809 794	10 034	286 717	410 079
of them					
Almaty resort area	793 234	519 797	965	272 472	114 024
Atyrau	216 056	209 060	5 696	1 300	111 683
Batys Kazakhstan	108 576	100 686	7 890	-	116 217
Zhambyl	131 930	120 936	10 994	-	241 858
Karagandy	336 339	280 699	19 641	35 999	214 801
Of them					
Karkarala resort area	58 565	23 818	-	34 747	10 399
Coastal zone of lake Balkhash	40 977	39 226	1 751	-	49 902
Kostanai	230 159	213 253	16 275	631	169 786
Of them					
Kostanai resort area	20 428	5 668	14 760	-	2 123
Kyzylorda	87 955	63 516	24 379	60	110 648
Mangystau	242 009	240 798	1 006	205	131 667
Of them					
resort area Kenderli	17 791	17 586	-	205	2 000
Pavlodar	290 084	150 537	15 556	123 991	124 137
Of them					

	Number of entry and internal visitors	Including			Number of "self-organized" entrance and internal visitors (estimate) ⁴⁾
		staying in local accommodation ¹⁾	having a rest in the sanatorium organizations ²⁾	visiting specially protected natural areas ³⁾	
Bayanaul resort area	154 238	32 342	-	121 896	9 077
Soltustik Kazakhstan	129 894	126 740	3 154	-	77 385
Of them					
Imantau-Shalkar resort area	7 721	7 721	-	-	949
Turkistan	270 354	152 124	85 009	33 221	214 427
of them					
Saryagash resort area	60 547	9 492	51 055	-	31 673
Shygys Kazakhstan	641 654	565 030	15 588	61 036	300 143
of them					
Altai resort area	81 907	74 457	7 450	-	24 417
Alakol resort area	151 724	95 538	250	55 936	53 337
Bukhtarma resort area	65 410	64 481	-	929	7 480
Ulan resort area	16 364	16 364	-	-	4 298
The resort area of Katon-Karagay	5 260	717	671	3 872	2 992
Nur-Sultan city	767 587	767 587	-	-	546 463
Almaty city	1 120 991	1 084 991	36 000	-	323 442
Of them					
Ski resort «Shymbulak»	28 393	2 770	25 623	-	2 536
Shymkent city	183 797	178 014	5 783	-	154 662
2019					
Republic of Kazakhstan	8 081 504	6 266 563	313 316	1 501 625	4 519 336
Akmola	1 181 848	394 935	34 650	752 263	634 236
of them					
Shchuchinsk-Borovskaya resort area	890 838	174 652	32 476	683 710	261 384
Zerenda resort area	112 193	46 949	1 800	63 444	85 545
Aktobe	138 226	133 417	4 589	220	283 104
Almaty	1 286 013	834 182	12 847	438 984	369 801
of them					
Almaty resort area	967 725	543 661	4 013	420 051	73 040
Atyrau	254 684	249 766	3 418	1 500	143 443
Batys Kazakhstan	117 219	108 454	8 765	-	121 182
Zhambyl	156 330	143 981	12 349	-	262 579
Karagandy	376 575	319 663	19 467	37 445	250 880
Of them					
Karkarala resort area	58 215	22 665	-	35 550	16 584
Coastal zone of lake Balkhash	49 395	49 253	142	-	41 430
Kostanai	255 174	237 564	16 989	621	199 748
Of them					
Kostanai resort area	22 505	6 461	16 044	-	3 938
Kyzylorda	97 315	71 669	25 531	115	108 430
Mangystau	223 884	222 539	1 085	260	163 523
Of them					
resort area Kenderli	15 279	15 019	-	260	3 000
Pavlodar	312 397	163 450	15 829	133 118	175 778
Of them					

	Number of entry and internal visitors	Including			Number of "self-organized" entrance and internal visitors (estimate) ⁴⁾
		staying in local accommodation ¹⁾	having a rest in the sanatorium organizations ²⁾	visiting specially protected natural areas ³⁾	
Bayanaul resort area	177 789	47 655	-	130 134	19 854
Soltustik Kazakhstan	147 344	144 456	2 888	-	112 678
Of them					
Imantau-Shalkar resort area	17 010	17 010	-	-	3 794
Turkistan	302 048	174 404	89 259	38 385	238 695
of them					
Saryagash resort area	62 527	11 554	50 973	-	41 836
Shygys Kazakhstan	728 436	612 689	17 033	98 714	255 426
of them					
Altai resort area	92 510	83 978	8 532	-	22 816
Alakol resort area	223 706	130 416	300	92 990	29 640
Bukhtarma resort area	67 550	66 409	-	1 141	26 581
Ulan resort area	15 837	15 837	-	-	7 283
The resort area of Katon-Karagay	5 522	1 073	73	4 376	876
Nur-Sultan city	871 851	871 851	-	-	580 031
Almaty city	1 377 121	1 334 230	42 891	-	472 663
Of them					
Ski resort «Shymbulak»	37 426	6 352	31 074	-	24 235
Shymkent city	255 039	249 313	5 726	-	147 139
For 2020 by regions					
Republic of Kazakhstan	4 786 130	3 581 340	218 893	985 897	4 460 287
Akmola	795 283	237 671	27 185	530 427	554 224
Aktobe	88 255	85 050	3 071	134	335 315
Almaty	814 817	482 877	8 797	323 143	396 369
Atyrau	85 581	84 534	973	74	143 851
Batys Kazakhstan	45 057	41 466	3 591	-	137 840
Zhambyl	105 148	94 479	10 669	-	269 589
Karagandy	238 437	199 891	19 321	19 225	281 715
Kostanai	149 353	141 960	7 210	183	196 297
Kyzylorda	61 284	50 704	10 546	34	95 627
Mangystau	160 962	160 504	186	272	167 385
Pavlodar	87 561	71 763	6 530	9 268	186 762
Soltustik Kazakhstan	104 734	102 632	2 102	-	93 772
Turkistan	205 679	103 747	77 864	24 068	247 388
Shygys Kazakhstan	440 909	352 355	9 485	79 069	281 929
Nur-Sultan city	421 050	421 050	-	-	488 648
Almaty city	764 753	737 263	27 490	-	430 242
Shymkent city	217 267	213 394	3 873	-	153 334
For 2020 by resort areas					
By resort areas	2 724 673	1 683 046	112 576	929 051	1 083 061
Shchuchinsk-Borovoye resort area	623 011	119 929	21 415	481 667	119 904
Almaty resort area	58 535	35 367	3 649	19 519	44 409
Bayanaul resort area	13 977	8 053	-	5 924	13 448
Karkaraly resort area	34 555	16 209	-	18 346	19 863
Mangystau resort area	144 532	144 145	115	272	105 287

	Number of entry and internal visitors	Including			Number of "self-organized" entrance and internal visitors (estimate) ⁴⁾
		staying in local accommodation ¹⁾	having a rest in the sanatorium organizations ²⁾	visiting specially protected natural areas ³⁾	
Saryagash resort area	45 608	7 407	38 201	-	31 406
Kostanay resort area	7 869	1 848	6 021	-	2 234
Altai resort area	64 898	58 204	6 694	-	5 239
Zerenda resort area	21 140	10 877	547	9 716	38 775
Balkhash resort area	45 437	39 554	5 883	-	46 602
Bukhtarma resort area	37 319	37 061	-	258	5 709
Ulan resort area	11 147	11 147	-	-	8 409
Imantau-Shalkar resort area	46 339	22 911	-	23 428	4 706
Baikonur tourist zone	104	104	-	-	1 622
Katon-Karagay resort area	7 708	936	21	6 751	461
Turkestan tourist zone	34 274	32 674	1 479	121	94 260
Alakol resort area (East Kazakhstan region)	113 092	42 551	50	70 491	11 602
Alakol resort area (Almaty region)	225 206	225 206	-	-	8 776
Almaty mountain cluster	1 189 922	868 863	28 501	292 558	520 349
For 2021 by regions					
Republic of Kazakhstan	7 347 042	5 474 971	319 960	1 552 111	5 229 815
Akmola	1 082 247	327 754	41 308	713 185	540 147
Aktobe	149 998	145 023	4 795	180	385 603
Almaty	1 254 620	609 011	7 342	638 267	428 161
Atyrau	48 382	46 303	1 782	297	154 607
Batys Kazakhstan	81 848	76 180	5 668	-	187 681
Zhambyl	141 902	127 162	14 740	-	289 273
Karagandy	336 978	272 290	22 982	41 706	312 552
Kostanai	228 982	215 680	12 916	386	224 191
Kyzylorda	114 095	94 364	19 641	90	174 497
Mangystau	292 586	291 931	223	432	204 052
Pavlodar	208 967	137 039	12 848	59 080	231 849
Soltustik Kazakhstan	157 214	154 345	2 869	-	100 825
Turkistan	360 221	206 398	117 459	36 364	300 825
Shygys Kazakhstan	552 819	483 507	7 188	62 124	349 044
Nur-Sultan city	751 123	751 123	-	-	623 400
Almaty city	1 260 925	1 220 029	40 896	-	532 752
Shymkent city	324 135	316 832	7 303	-	190 356
For 2021 by resort areas					
By resort areas	4 268 048	2 632 925	161 623	1 473 500	1 334 365
Shchuchinsk-Borovoye resort area	877 482	183 110	39 116	655 256	96 877
Almaty resort area	112 829	76 990	1 673	34 166	38 767
Bayanaul resort area	91 636	35 436	-	56 200	17 428
Karkaraly resort area	57 594	18 499	-	39 095	28 516
Mangystau resort area	273 758	273 177	149	432	148 383
Saryagash resort area	74 956	12 709	62 247	-	36 542
Kostanay resort area	14 628	4 664	9 578	386	-
Altai resort area	52691	49 191	3 500	-	2 241
Zerenda resort area	31 848	14 172	637	17 039	28 418

	Number of entry and internal visitors	Including			Number of "self-organized" entrance and internal visitors (estimate) ⁴⁾
		staying in local accommodation ¹⁾	having a rest in the sanatorium organizations ²⁾	visiting specially protected natural areas ³⁾	
Balkhash resort area	64 685	63 945	740	-	73 059
Bukhtarma resort area	49 799	49 407	-	392	5 423
Ulan resort area	9 897	9 897	-	-	9 929
Imantau-Shalkar resort area	58 113	25 708	-	32 405	7 600
Baikunur tourist zone	87	87	-	-	4 140
Katon-Karagay resort area	12 705	4 123	1 538	7 044	2 861
Turkestan tourist zone	94 037	93 731	-	306	163 581
Alakol resort area (East Kazakhstan region)	97 542	97 472	70	-	14 858
Alakol resort area (Almaty region)	226 912	226 311	-	601	9 512
Almaty mountain cluster	2 066 849	1 394 296	42 375	630 178	646 230

¹⁾The data of the nationwide statistical observation on form 2-tourism "Report on the activities of placements".

²⁾The specified data of nation-wide statistical observation in the form of 1-sanatorium "Report on sanatorium-resort activity".

³⁾The data of departmental statistical monitoring of the Committee for Forestry and Fauna of the Ministry of Ecology, Geology and Natural Resources of the Republic of Kazakhstan in form 1 of the PA "Accounting for specially protected natural areas." Visitors to PAs include visitors, who may be self-organized tourists, and may already be taken into account in accommodation sites and sanatoriums, including day visitors..

⁴⁾The data are calculated on the basis of data from sample household surveys (Form H-050 "Travel Questionnaire Questionnaire Form") and entry visitors (Form H-060 "Visitor Survey Questionnaire Form"). Visitors who stayed in "free" places of accommodation (country house, rented apartment, with relatives, etc.) are taken into account.

3.3 Number of fish farm visitors in the Republic of Kazakhstan*

	The number of realized vouchers for fish catch, pieces	Cost of realized vouchers for fish catch, thousand tenge
2017		
Republic of Kazakhstan	103 838	102 219.8
Akmola	17 742	7 193.5
Aktobe	4 046	9 877.9
Almaty	5 871	21 070.0
Batys Kazakhstan	1 943	3 249.5
Zhambyl	6 208	5 199.0
Karagandy	30 376	17 134.8
Kostanai	16 311	8 041.3
Kyzylorda	13	15.6
Mangystau	30	189.0
Ontustik Kazakhstan	9 799	14 044.5
Pavlodar	50	40.0
Soltustik Kazakhstan	8 165	13 091.4
Shygyz Kazakhstan	3 284	3 073.3
2018		
Republic of Kazakhstan	126 676	148 502.1
Akmola	27 497	13 845.9
Aktobe	5 329	12 737.7
Almaty	11 189	37 371.5

Continuation

	The number of realized vouchers for fish catch, pieces	Cost of realized vouchers for fish catch, thousand tenge
Batys Kazakhstan	2 476	5 645.0
Zhambyl	5 402	4 721.0
Karagandy	32 479	22 627.3
Kostanai	14 092	8 372.1
Kyzylorda	10	12.0
Mangystau	17	95.0
Pavlodar	2 656	1 439.6
Soltustik Kazakhstan	10 395	17 591.2
Turkistan	12 279	18 056.0
Shygys Kazakhstan	2 855	5 987.8
2019		
Republic of Kazakhstan	145 568	166 425.0
Akmola	39 296	22 570.1
Aktobe	6 082	9 363.2
Almaty	11 787	33 871
Batys Kazakhstan	2 045	4 047
Zhambyl	6 011	4 878.1
Karagandy	29 055	19 379.5
Kostanai	12 211	8 252.1
Kyzylorda	x	x
Mangystau	x	x
Ontustik Kazakhstan	2 724	1 538.5
Pavlodar	14 281	24 212.8
Soltustik Kazakhstan	17 917	34 705.5
Shygys Kazakhstan	4 116	3 536.7
2020		
Republic of Kazakhstan	146 711	180 615.1
Akmola	46 882	27 538.0
Aktobe	8 632	13 662.5
Almaty	14 920	30 475.0
Atyrau	x	x
Batys Kazakhstan	1 705	4 103.5
Zhambyl	6 341	6 115.0
Karagandy	23 270	17 570.0
Kostanai	12 478	12 611.4
Kyzylorda	x	x
Mangystau	40	126.0
Pavlodar	2 631	1 856.0
Soltustik Kazakhstan	13 285	23 107.9
Turkistan	12 872	29 411.5
Shygys Kazakhstan	3 483	4 311.3
2016		
Republic of Kazakhstan	157 656	192 417.8
Akmola	56 990	29 824.2
Aktobe	3 609	4 031.0
Almaty	17 535	38 742.5
Atyrau	x	x
Batys Kazakhstan	1 490	4 151.0
Zhambyl	2 780	2 482.5
Karagandy	34 382	26 265.0

Continuation		
	The number of realized vouchers for fish catch, pieces	Cost of realized vouchers for fish catch, thousand tenge
Kostanai	6 767	9 553.0
Mangystau	70	5 413.0
Pavlodar	318	230.5
Soltustik Kazakhstan	12 743	22 716.7
Turkistan	14 526	32 360.5
Shygys Kazakhstan	6 244	6 915.9

** The data is formed by the number of realized vouchers on the basis of the statistical form of 1-fish "On Fisheries and Aquaculture"*

4. Main indicators

4.1 Key performance indicators of placements

	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
Number of placements, units	1 642	1 526	1 678	2 056	2 338	2 754	2 987	3 322	3 592	3 514	3 686
Served by visitors accommodation, total	2 845 832	3 026 227	3 307 752	3 804 447	3 802 225	4 217 782	5 279 406	5 526 864	6 266 563	3 581 340	5 474 971
among them											
nonresidents	584 303	519 222	586 038	679 018	692 213	722 515	891 911	830 922	979 781	252 726	329 754
residents	2 261 529	2 507 005	2 721 714	3 125 429	3 110 012	3 495 267	4 387 495	4 695 942	5 286 782	3 328 614	5 145 217
Number of rooms, units	37 368	37 786	41 197	49 128	53 126	60 427	65 791	71 858	75 913	77 131	79 820
from them:											
luxury class	6 670	6 786	6 813	7 457	7 655	8 326	9 218	9 856	10 167	10 718	11 253
One-time capacity, beds	81 015	83 103	92 053	109 094	118 355	138 062	152 601	168 603	181 201	183 619	193 030
Bed-days provided	7 085 020	7 560 134	7 186 444	7 165 232	6 925 106	7 582 785	9 544 646	9 602 762	133 10 520	5 679 651	8 981 131
The occupancy rate of bed-places											
hotels in the percent	30.5	32.9	27.4	23.1	22.8	22.7	25.0	23.2	23.7	17.3	22.0
Average cost of a bed-day, tenge	4 779	4 798	5 149	5 275	5 054	4 979	5 385	7 990	7 964	8 500	9 171
Balance of services provided by placements, mln. tenge	47 836.9	53 486.4	59 714.2	72 401.9	72 597.2	82 853.4	108 359.8	103 948.3	120 527.2	66 860.3	109 027.3

5. Accommodation places

A visitor is a traveler who travels to a main destination outside his usual environment for less than a year for any purpose (business trip, vacation, or other personal purpose).

Visitors are divided into tourists (overnight visitors) and day visitors (sightseers).

Tourist (overnight visitor) - an individual visiting the country (place) of temporary stay for a period of twenty-four hours to one year and carrying out at least one night in it (in it) in recreational, educational, professional business, sports, religious and other purposes without engaging in paid activities.

One-day visitor (sightseer) - a visitor visiting tourist resources for educational purposes in the country (place) of a temporary stay of not more than twenty-four hours.

Inbound tourism is a trip within the Republic of Kazakhstan of persons who do not reside permanently on its territory.

Domestic tourism is a trip within the Republic of Kazakhstan of citizens of the Republic of Kazakhstan and persons permanently residing on its territory.

Locations - hotels, motels, campgrounds, tourist bases, guest houses, holiday homes, guest houses, and other buildings and facilities used to accommodate tourists and their services.

The hotel is a place of accommodation that has a number of rooms, a reception service, and other services that provide the provision of hotel services.

Personal goals include travel and rest, visiting friends and relatives, education and training, medical and recreational procedures, religion (pilgrimage), shopping, transit, and other purposes.

Business and professional goals are the activities of self-employed persons and employees if it does not show evidence of explicit or implied employment relationships with a resident manufacturer in a visited country or place, investors, businessmen, and so on. This category also includes:

- participation in meetings, conferences or congresses, trade fairs and exhibitions;
- lecturing, performance with concerts, performances and spectacle;
- advertising, buying, selling or buying goods and services on behalf of non-resident producers (visited country or place);
- participation in missions of foreign governments as diplomats, military personnel or employees of international organizations, except when they are on a long-term business trip in the visited country;
- participation in the missions of non-governmental organizations;
- participation in scientific applied or fundamental research;
- drawing up tourist travel programs, concluding contracts for the provision of accommodation and transport services, working as guides or other tourism workers in the interests of non-resident agencies (visited country or place);
- participation in professional sports events;
- attendance of formal or informal on-the-job training courses;
- work as part of the crew (team) on private means of transport (corporate aircraft, yacht), and so on.

The one-time capacity is determined by the number of fixed beds in all rooms. Temporary (additional) places and places in rooms that are constantly occupied not for their intended purpose are not included.

The provision of bed-days (overnight stays) by places of accommodation reflects the used number of permanent places, including room and place reservations, and is determined on the basis of the register of residents.

The average cost of a bed-day is the ratio of the total amount of income from the provision of a bed-day to the number of bed-days at the accommodation sites (including VAT).

The number of handed over numbers reflects the number of numbers that were surrendered during the reporting period.

5.1 Distribution of placements by ownership in 2021

units

	Total	Including		
		state ownership	private property	foreign property
Republic of Kazakhstan	3 686	93	3 552	41
Akmola	341	13	327	1
Aktobe	100	2	98	-
Almaty	567	14	553	-
Atyrau	106	2	101	5
Batys Kazakhstan	76	5	69	5
Zhambyl	191	4	186	-
Karagandy	247	5	239	4
Kostanai	141	3	134	2
Kyzylorda	119	1	116	-
Mangystau	97	6	91	5
Pavlodar	111	11	103	2
Soltustik Kazakhstan	116	4	104	1
Turkistan	204	19	200	-
Shygys Kazakhstan	587	-	561	7
Nur-Sultan city	212	1	207	3
Almaty city	350	1	345	4
Shymkent city	121	93	118	2

5.2 Distribution of placements by category for 2021

units

	5 star rating	4 star rating	3 star rating	2 star rating	1 star rating	Hotel no categories	Other placements
Republic of Kazakhstan	26	64	48	6	3	1 997	1 542
Akmola	x	8	9	2	x	148	172
Aktobe	-	1	3	1	-	52	43
Almaty	X	3	-	-	-	222	341
Atyrau	3	5	5	-	1	78	14
Batys Kazakhstan	-	1	1	-	-	46	28
Zhambyl	1	4	2	-	-	153	31
Karagandy	1	2	2	1	-	141	100
Kostanai	-	4	3	-	-	103	31
Kyzylorda	1	1	2	-	1	92	22
Mangystau	3	1	2	X	-	69	21
Pavlodar	-	-	-	-	-	61	50
Soltustik Kazakhstan	-	1	-	-	-	54	61
Turkistan	-	-	-	-	-	134	70
Shygys Kazakhstan	1	1	5	-	-	169	411
Nur-Sultan city	6	13	7	X	-	158	27
Almaty city	7	17	7	-	-	215	104
Shymkent city	x	2	-	-	-	102	16

5.3 Key performance indicators of placements by category for 2021

	Total	Including						Other place-ments
		5 star rating	4 star rating	3 star rating	2 star rating	1 star rating	Hotel no categories	
Number of placements, units	3 686	26	64	48	6	3	1 997	1 542
Number of rooms, units of them:	79 820	4 060	5 042	2 780	262	95	40 761	26 820
apartment	1 675	277	463	x	-	-	934	-
luxury class	11 253	1 296	743	348	42	7	6 290	2 527
standard rooms	54 299	2 434	3 811	2 387	192	85	30 754	14 636
no amenities	11 787	-	x	11	x	3	2 441	9 299
One-time bed capacity	193 030	6 512	8 217	4 488	452	181	78 589	94 591
Occupancy rate of hotel beds, in percent	22	27.5	31.8	21.4	15.2	13.9	20.4	-
Provided by bed-day, bed-day	8 981 131	624 911	858 106	328 459	25 737	4 513	4 636 486	2 502 919
Number of handed over numbers	4 982 707	459 821	552 089	256 784	21 491	3 528	2 839 452	849 542
Average cost of bed-days, tenge	9 171	38 629	21 002	12 053	15 171	6 237	8 933	7 014

5.4 Number of served visitors in placements by category

	people				
	2017	2018	2019	2020	2021
Total visitors					
Total	5 279 406	5 526 864	6 266 563	3 581 340	5 474 971
including:					
5 star rating	702 172	617 237	641 479	343 188	561 840
4 star rating	589 148	521 530	576 861	299 271	553 630
3 star rating	601 667	529 394	608 131	170 850	244 717
2 star rating	67 473	61 564	32 795	13 464	17 764
1 star rating	63 618	45 999	33 408	3 424	3 471
no categories	2 084 017	2 436 543	2 922 426	1 981 955	3 000 974
other locations	1 171 311	1 314 597	1 451 463	769 188	1 092 575
Nonresidents					
Total	891 911	830 922	979 781	252 726	329 754
including:					
5 star rating	365 131	314 793	330 261	104 845	138 406
4 star rating	174 584	144 910	160 621	52 592	77 341
3 star rating	158 233	127 535	185 360	21 925	24 146
2 star rating	2 911	3 180	2 183	357	161
1 star rating	2 000	1 904	1 426	87	4
no categories	171 432	209 635	258 493	65 910	81 851
other locations	17 620	28 965	41 437	7 010	7 845
Residents					
Total	4 387 495	4 695 942	5 286 782	3 328 614	5 145 217
including:					
5 star rating	337 041	302 444	311 218	238 343	423 434
4 star rating	414 564	376 620	416 240	246 679	476 289

	Continuation				
	2017	2018	2019	2020	2021
3 star rating	443 434	401 859	422 771	148 925	220 571
2 star rating	64 562	58 384	30 612	13 107	17 603
1 star rating	61 618	44 095	31 982	3 337	3 467
no categories	1 912 585	2 226 908	2 663 933	1 916 045	2 919 123
other locations	1 153 691	1 285 632	1 410 026	762 178	1 084 730

5.5 Visitors served by purpose of travel

	people				
	2017	2018	2019	2020	2021
Total visitors					
Total	5 279 406	5 526 864	6 266 563	3 581 340	5 474 971
including:					
personal	2 666 196	3 059 755	3 573 146	2 138 775	3 247 603
business and professional	2 613 210	2 467 109	2 693 417	1 442 565	2 227 368
Residents					
Total	4 387 495	4 695 942	5 286 782	3 328 614	5 145 217
including:					
personal	2 515 495	2 853 202	3 282 896	2 081 391	3 169 486
business and professional	1 872 000	1 842 740	2 003 886	1 247 223	1 975 731
Nonresidents					
Total	891 911	830 922	979 781	252 726	329 754
including:					
personal	150 701	206 553	290 250	57 384	78 117
business and professional	741 210	624 369	689 531	195 342	251 637

5.6 Distribution of visitors by purpose of travel in places of accommodation

			people
	Total	Including	
		personal	business and professional
2017			
Republic of Kazakhstan	5 279 406	2 666 196	2 613 210
Akmola	341 399	226 557	114 842
Aktobe	100 450	48 954	51 496
Almaty	703 663	621 521	82 142
Atyrau	184 353	9 630	174 723
Batys Kazakhstan	112 321	35 592	76 729
Zhambyl	103 912	61 992	41 920
Karagandy	292 509	166 962	125 547
Kostanai	192 174	132 835	59 339
Kyzylorda	59 192	15 213	43 979
Mangystau	205 904	75 758	130 146
Pavlodar	147 485	78 045	69 440
Soltustik Kazakhstan	120 847	63 316	57 531
Turkistan	131 994	103 677	28 317
Shygys Kazakhstan	486 157	318 305	167 852
Nur-Sultan city	989 205	353 087	636 118
Almaty city	969 861	307 167	662 694
Shymkent city	137 980	47 585	90 395

			Continuation
	Total	Including	
		personal	business and professional
2018			
Republic of Kazakhstan	5 526 864	3 059 755	2 467 109
Akmola	338 698	244 719	93 979
Aktobe	124 401	67 702	56 699
Almaty	809 794	731 149	78 645
Atyrau	209 060	x	x
Batys Kazakhstan	100 686	x	x
Zhambyl	120 936	71 736	49 200
Karagandy	280 699	141 621	139 078
Kostanai	213 253	150 566	62 687
Kyzylorda	63 516	x	x
Mangystau	240 798	68 567	172 231
Pavlodar	150 537	71 756	68 211
Soltustik Kazakhstan	126 740	65 222	61 518
Turkistan	152 124	116 518	35 606
Shygys Kazakhstan	565 030	386 765	178 265
Nur-Sultan city	767 587	363 086	404 501
Almaty city	1 084 991	411 919	673 072
Shymkent city	178 014	84 461	93 553
2019			
Republic of Kazakhstan	6 266 563	3 573 146	2 693 417
Akmola	394 935	287 390	107 545
Aktobe	133 417	62 016	71 401
Almaty	834 182	760 783	73 399
Atyrau	249 766	x	x
Batys Kazakhstan	108 454	41 467	66 987
Zhambyl	143 981	92 271	51 710
Karagandy	319 663	170 496	149 167
Kostanai	237 564	166 929	70 635
Kyzylorda	71 669	28 117	43 552
Mangystau	222 539	58 856	163 683
Pavlodar	163 450	89 439	74 011
Soltustik Kazakhstan	144 456	x	x
Turkistan	174 404	x	x
Shygys Kazakhstan	612 689	438 033	174 656
Nur-Sultan city	871 851	421 397	450 454
Almaty city	1 334 230	555 910	778 320
Shymkent city	249 313	153 250	96 063
2020			
Republic of Kazakhstan	3 581 340	2 138 775	1 442 565
Akmola	237 671	169 380	68 291
Aktobe	85 050	46 045	39 005
Almaty	482 877	440 608	42 269
Atyrau	84 534	11 351	73 183
Batys Kazakhstan	41 466	17 660	23 806
Zhambyl	94 479	58 865	35 614
Karagandy	199 891	98 138	101 753
Kostanai	141 960	93 226	48 734
Kyzylorda	50 704	15 096	35 608
Mangystau	160 504	62 469	98 035
Pavlodar	71 763	32 605	39 155

Continuation

	Total	Including	
		personal	business and professional
Soltustik Kazakhstan	102 632	67 559	35 073
Turkistan	103 747	73 430	30 317
Shygys Kazakhstan	352 355	230 103	122 252
Nur-Sultan city	421 050	226 535	194 515
Almaty city	737 263	369 840	367 423
Shymkent city	213 394	125 865	87 529
2021			
Republic of Kazakhstan	5 474 971	3 247 603	2 227 368
Akmola	327 754	258 635	69 119
Aktobe	145 023	68 821	76 202
Almaty	609 011	535 181	73 830
Atyrau	46 303	14 902	31 401
Batys Kazakhstan	76 180	27 969	48 211
Zhambyl	127 162	76 998	50 164
Karagandy	272 290	154 745	117 545
Kostanai	215 680	137 432	78 248
Kyzylorda	94 364	25 163	69 201
Mangystau	291 931	120 199	171 732
Pavlodar	137 039	73 901	63 138
Soltustik Kazakhstan	154 345	88 665	65 680
Turkistan	206 398	153 855	52 543
Shygys Kazakhstan	483 507	334 625	148 882
Nur-Sultan city	751 123	385 214	365 909
Almaty city	1 220 029	584 521	635 508
Shymkent city	316 832	206 777	110 055

5.7 Distribution of non-resident visitors by purpose of travel in places of accommodation for 2021

people

	Total	Including	
		personal	business and professional
Republic of Kazakhstan	329 754	78 117	251 637
Akmola	2 935	2 251	684
Aktobe	8 092	2 988	5 104
Almaty	1 602	1 451	151
Atyrau	3 427	826	2 601
Batys Kazakhstan	6 588	702	5 886
Zhambyl	1 386	431	955
Karagandy	9 432	2 852	6 580
Kostanai	13 548	7 239	6 309
Kyzylorda	197	-	197
Mangystau	11 977	344	11 633
Pavlodar	5 734	1 262	4 472
Soltustik Kazakhstan	3 018	709	2 309
Turkistan	1 351	617	734
Shygys Kazakhstan	5 847	954	4 893
Nur-Sultan city	78 023	12 221	65 802
Almaty city	162 469	33 435	129 034
Shymkent city	14 128	9 835	4 293

5.8 Distribution of resident visitors by purpose of travel in places of accommodation for 2021

	Total	Including		people
		personal	business and professional	
Republic of Kazakhstan	5 145 217	3 169 486		1 975 731
Akmola	324 819	256 384		68 435
Aktobe	136 931	65 833		71 098
Almaty	607 409	533 730		73 679
Atyrau	42 876	14 076		28 800
Batys Kazakhstan	69 592	27 267		42 325
Zhambyl	125 776	76 567		49 209
Karagandy	262 858	151 893		110 965
Kostanai	202 132	130 193		71 939
Kyzylorda	94 167	25 163		69 004
Mangystau	279 954	119 855		160 099
Pavlodar	131 305	72 639		58 666
Soltustik Kazakhstan	151 327	87 956		63 371
Turkistan	205 047	153 238		5 809
Shygys Kazakhstan	477 660	333 671		143 989
Nur-Sultan city	673 100	372 993		300 107
Almaty city	1 057 560	551 086		506 474
Shymkent city	302 704	196 942		105 762

5.9 The material and technical base of placements for 2021

	Number of rooms, units	One-time bed capacity	Provided by bed	Occupancy rate of hotel beds, in percent	Number of handed over numbers	Average cost of bed-days, tenge
Republic of Kazakhstan	79 820	193 030	8 981 131	22.0	4 982 707	9 171
Akmola	5 441	15 040	681 404	19.5	288 586	10 076
Aktobe	2 088	5 421	244 919	21.6	125 905	6 438
Almaty	10 436	28 758	888 633	18.1	429 698	7 250
Atyrau	3 426	5 582	111 312	9.2	82 566	11 259
Batys Kazakhstan	2 014	4 167	426 168	21.5	193 139	9 357
Zhambyl	2 323	6 311	270 862	20.1	136 124	6 462
Karagandy	4 502	11 760	463 898	18.0	271 296	9 275
Kostanai	2 213	5 689	318 172	26.0	173 710	6 157
Kyzylorda	1 522	3 593	122 514	13.8	64 813	7 877
Mangystau	3 785	7 174	417 221	23.6	291 882	12 741
Pavlodar	3 096	8 156	247 346	19.5	130 809	9 178
Soltustik Kazakhstan	1 828	5 683	212 305	26.3	112 840	6 372
Turkistan	2 727	8 330	396 470	25.6	174 004	7 257
Shygys Kazakhstan	11 245	35 315	908 029	24.7	361 487	6 200
Nur-Sultan city	8 517	14 815	889 258	21.4	682 222	13 028
Almaty city	11 830	21 838	1 946 578	25.3	1 149 983	12 822
Shymkent city	2 827	5 398	436 042	27.3	313 643	10 079

5.10 The volume of services rendered to placements

thousand people

	Total	Including			
		hotel services	provision of housing for the weekend and other periods of short-term residence	camping sites, recreational fleets and trailer parks	other types of housing
2017					
Republic of Kazakhstan	108 359 760.4	96 615 886.7	11 231 776.6	37 928.7	474 168.4
Akmola	5 656 946.1	4 677 202.6	871 171.5	1 859.4	106 712.6
Aktobe	2 078 793.3	1 713 896.3	311 830.2	33 236.8	19 830.0
Almaty	8 280 288.8	4 806 032.2	3 474 119.1	137.5	-
Atyrau	7 192 536.3	7 185 971.3	4 520.0	1 545.0	500.0
Batys Kazakhstan	3 121 014.4	2 981 978.2	45 850.2	-	93 186.0
Zhambyl	1 258 402.0	1 234 993.3	23 408.7	-	-
Karagandy	4 226 003.2	2 866 763.7	1 358 579.5	660.0	-
Kostanai	1 506 394.8	1 255 603.0	245 480.8	x	4 821.0
Kyzylorda	933 647.9	864 641.4	68 487.5	-	519.0
Mangystau	4 154 705.1	3 209 973.1	934 965.0	-	9 767.0
Pavlodar	1 852 259.7	1 399 787.2	447 847.5	-	4 625.0
Soltustik Kazakhstan	1 000 726.3	662 032.7	332 205.3	-	6 488.3
Turkistan	1 015 386.5	618 887.4	396 499.1	-	-
Shygys Kazakhstan	4 278 273.5	2 555 487.9	1 691 097.6	-	31 688.0
Nur-Sultan city	36 687 488.0	36 567 180.5	60 163.9	-	60 143.6
Almaty city	22 479 547.1	21 503 217.7	841 012.0	-	135 317.4
Shymkent city	2 637 347.4	2 512 238.2	124 538.7	-	570.5
2018					
Republic of Kazakhstan	103 948 256.9	89 706 419.2	13 569 071.2	62 116.5	610 650.0
Akmola	6 314 471.2	4 921 498.8	1 315 318.0	x	x
Aktobe	2 038 369.1	1 562 901.4	x	x	x
Almaty	9 783 415.5	5 592 330.3	4 191 085.2	-	-
Atyrau	7 530 273.5	7 486 797.7	x	2 375.0	x
Batys Kazakhstan	2 701 254.7	x	100 660.3	-	x
Zhambyl	1 432 672.5	1 399 734.4	32 938.1	-	-
Karagandy	4 310 831.4	3 001 288.9	1 306 338.3	x	x
Kostanai	1 727 232.8	1 462 108.8	262 090.0	-	3 034.0
Kyzylorda	975 472.8	903 291.8	71 012.0	-	1 169.0
Mangystau	4 923 660.8	3 630 897.5	1 289 563.0	-	3 200.3
Pavlodar	2 130 571.5	1 646 880.6	483 690.9	-	-
Soltustik Kazakhstan	1 138 760.3	757 182.5	373 739.7	-	7 838.1
Turkistan	1 251 224.4	777 088.5	474 135.9	-	-
Shygys Kazakhstan	5 889 224.5	3 090 097.4	2 769 380.0	-	29 747.1
Nur-Sultan city	22 829 527.6	22 640 663.5	31 095.0	-	157 769.1
Almaty city	25 710 759.7	25 168 661.4	340 359.1	-	201 739.2
Shymkent city	3 260 534.6	x	x	-	x
2019					
Republic of Kazakhstan	120 527 162.1	103 530 045.6	15 914 993.1	103 602.4	978 521.0
Akmola	7 527 645.2	6 100 945.0	x	x	165 202.1
Aktobe	2 178 368.8	1 641 673.6	431 134.2	88 558.0	17 003.0
Almaty	9 722 946.4	5 163 539.8	4 559 406.6	-	-

	Total	Including			
		hotel services	provision of housing for the weekend and other periods of short-term residence	camping sites, recreational fleets and trailer parks	other types of housing
Atyrau	8 124 163.0	8 078 026.0	23 180.0	x	x
Batys Kazakhstan	3 154 681.9	2 851 205.7	x	-	x
Zhambyl	1 491 828.3	1 215 470.1	276 358.2	-	-
Karagandy	4 932 393.4	3 263 226.7	1 654 663.7	1 394.0	13 109.0
Kostanai	1 837 835.9	1 555 057.8	278 412.6	-	4 365.5
Kyzylorda	1 084 746.7	935 034.2	x	-	x
Mangystau	5 136 245.4	4 010 483.5	1 115 958.8	x	x
Pavlodar	3 367 502.4	2 663 103.2	x	x	-
Soltustik Kazakhstan	1 248 953.5	834 339.9	406 004.8	-	8 608.8
Turkistan	1 844 349.0	1 050 363.0	793 986.0	-	-
Shygys Kazakhstan	6 338 781.3	3 185 506.4	3 110 244.5	-	43 030.4
Nur-Sultan city	26 114 387.0	25 653 218.0	256 399.7	-	204 769.3
Almaty city	32 293 595.3	31 381 662.3	620 800.3	-	291 132.7
Shymkent city	4 128 738.6	3 947 190.4	x	-	x
2020					
Republic of Kazakhstan	66 860 328.5	59 012 036.6	6 889 227.1	56 895.4	902 169.4
Akmola	6 421 629.3	5 724 437.1	501 098.3	200.0	195 893.9
Aktobe	1 100 896.2	978 497.5	61 734.0	53 797.7	6 867.0
Almaty	5 321 254.4	3 005 912.9	2 315 341.5	-	-
Atyrau	3 233 350.2	3 203 947.2	18 488.0	2 415.0	8 500.0
Batys Kazakhstan	1 987 619.9	1 581 017.4	75 294.5	-	331 308.0
Zhambyl	988 647.4	908 601.9	47 241.5	-	x
Karagandy	2 975 895.8	1 963 923.2	1 007 868.9	94.7	4 009.0
Kostanai	980 248.1	927 611.3	50 340.8	-	2 296.0
Kyzylorda	723 520.1	685 485.6	37 539.5	-	495.0
Mangystau	4 378 018.1	4 135 122.8	234 403.1	238.0	8 254.2
Pavlodar	1 344 993.3	1 261 768.3	83 225.0	-	-
Soltustik Kazakhstan	681 780.6	504 216.1	175 736.2	-	1 828.3
Turkistan	1 297 625.3	1 046 498.9	247 216.7	-	3 909.7
Shygys Kazakhstan	3 307 944.0	1 888 450.3	1 401 935.5	150.0	17 408.2
Nur-Sultan city	11 564 321.7	11 198 353.5	255 012.2	-	110 956.0
Almaty city	16 806 510.6	16 282 545.6	347 416.4	-	176 548.6
Shymkent city	3 746 073.5	3 715 647.0	29 335.0	-	1 091.5
2021					
Republic of Kazakhstan	109 027 262.7	94 735 947.7	12 596 886.3	144 653.2	1 549 775.5
Akmola	10 522 812.7	8 874 516.7	1 379 468.4	28 022.6	240 805.0
Aktobe	2 243 015.4	1 831 410.5	295 693	101 343.9	14 568.0
Almaty	8 441 135.9	5 432 800.4	3 008 335.5	-	-
Atyrau	1 674 958.5	1 608 692.8	27 311.7	1 388	37 566.0
Batys Kazakhstan	3 165 256.7	2 408 970.6	106 718.6	-	649 567.5
Zhambyl	1 497 333.4	1 326 730.4	161 040.1	-	9 562.9
Karagandy	4 626 332.6	3 193 152.7	1 414 037.8	1 558	17 584.1
Kostanai	1 841 118.0	1 678 540.7	161 629.3	-	948.0
Kyzylorda	1 100 200.4	1 017 673.1	81 636.3	-	891.0
Mangystau	7 250 133.2	6 487 445.1	754 217	1 113	7 358.1

Continuation

	Total	Including			
		hotel services	provision of housing for the weekend and other periods of short-term residence	camping sites, recreational fleets and trailer parks	other types of housing
Pavlodar	2 369 328.3	1 796 821.5	570 066.8	1 440	1 000.0
Soltustik Kazakhstan	1 399 319.5	929 846.8	462 424.7	-	7 048.0
Turkistan	3 848 131.9	3 452 779.6	347 460.8	1 944.5	45 947.0
Shygyys Kazakhstan	5 618 167.8	2 985 576.8	2 585 595.6	310	46 685.4
Nur-Sultan city	20 289 103.1	19 853 556.5	231 447.4	-	204 099.2
Almaty city	27 908 836.2	26 786 294.1	858 290.0	7 533.2	256 718.9
Shymkent city	5 232 079.1	5 071 139.4	151 513.3	-	9 426.4

5.11 The volume index for the organization of accommodation services

as a percentage of the previous year

	2017	2018	2019	2020	2021
Republic of Kazakhstan	126.2	92.6	112.6	54.2	155.6
Akmola	110.9	106.4	113.1	81.9	148.4
Aktobe	130.6	97.2	104.6	49.7	181.9
Almaty	173.2	123.5	99.8	54.7	158.6
Atyrau	95.7	104.7	107.9	42.3	52.3
Batys Kazakhstan	105.3	83.0	102.9	60.6	158.9
Zhambyl	122.3	110.7	104.1	66.3	151.5
Karagandy	106.8	99.2	113.1	60.2	152.9
Kostanai	132.9	113.1	103.6	52.1	178.2
Kyzylorda	119.8	98.0	110.0	64.6	147.9
Mangystau	108.8	118.4	103.9	84.1	165.1
Pavlodar	116.4	115.0	156.8	34.3	171.4
Soltustik Kazakhstan	96.5	109.3	107.9	54.2	197.5
Turkistan	148.6	121.4	130.9	67.8	227.9
Shygyys Kazakhstan	108.2	135.0	106.5	50.8	169.0
Nur-Sultan city	141.9	57.0	114.3	43.8	176.0
Almaty city	112.1	101.5	123.0	51.8	161.9
Shymkent city	123.4	121.4	117.1	81.2	123.1

5.12 Served by visiting non-resident visitors by country

people

	2017	2018	2019	2020	2021
Total	891 911	830 922	979 781	252 726	329 754
of them:					
CIS country	371 337	363 917	458 780	126 557	191 246
Azerbaijan	7 820	5 597	6 461	2 747	3 901
Armenia	2 130	1 523	1 723	1 677	2 421
Belarus	6 863	6 716	8 688	2 583	6 475
Kyrgyzstan	16 303	18 441	17 713	4 608	6 413
Republic of Moldova	1 104	1 191	1 250	657	269
Russian Federation	287 046	281 367	364 112	96 625	138 947
Tajikistan	4 894	5 468	5 940	1 129	1 912

Continuation					
	2017	2018	2019	2020	2021
Turkmenistan	2 091	1 157	1 655	274	194
Uzbekistan	18 783	21 160	28 648	7 116	19 552
Ukraine	24 303	21 297	22 590	9 141	11 162
countries outside the CIS	520 574	467 005	521 001	126 169	138 508
Australia	4 013	4 891	6 672	1 317	740
Austria	3 552	2 488	2 886	628	614
Albania	497	199	92	73	51
Algeria	254	1	56	32	23
Anguilla (UK)	831	-	-	-	5
Argentina	723	419	671	196	225
Afghanistan	1 555	1 190	1 633	694	325
Bangladesh	127	206	90	6	54
Belgium	4 173	1 423	2 534	423	679
Bulgaria	1 340	1 150	1 318	246	282
Bosnia and Herzegovina	73	65	54	45	39
Brazil	848	707	1 286	377	458
United Kingdom	34 290	34 021	30 705	9 804	7 421
Hungary	1 725	1 326	1 682	155	-
Venezuela	484	302	306	30	81
Vietnam	334	156	369	16	24
Germany	39 679	29 331	32 225	9 947	8 092
Greece	2 194	1 545	1 917	354	359
Georgia	3 824	3 451	3 197	904	1 833
Denmark	990	694	998	169	193
Egypt	1 722	3 306	2 641	251	541
Israel	3 906	3 229	2 488	417	703
India	24 690	34 768	34 851	9 653	2 352
Indonesia	1 152	1 313	991	245	151
Jordan	948	449	838	115	199
Iraq	128	126	289	x	55
Iran	3 502	1 411	1 810	457	1 173
Ireland	1 398	1 243	1 454	354	446
Iceland	489	294	249	48	67
Spain	4 982	4 465	5 222	1 507	2 104
Italy	24 217	19 217	20 676	6 585	4 813
Canada	5 847	6 648	8 268	1 441	1 296
Cyprus	152	239	213	42	149
China	71 269	76 160	88 722	12 098	17 696
Cuba	351	27	91	3	3
Korea (DPRK)	5 737	749	139	32	113
Latvia	2 134	1 437	2 972	442	504
Lebanon	831	264	279	190	129
Libya	22	18	x	-	8
Lithuania	1 587	1 481	2 078	296	515
Luxembourg	183	216	296	17	63
Macedonia	235	56	86	16	16
Malaysia	4 112	3 804	3 736	501	357
Malta	46	216	130	86	113
Mexico	600	291	444	161	94
Mongolia	959	516	1 624	268	270

	Continuation				
	2017	2018	2019	2020	2021
Nepal	31	65	163	10	11
Nigeria	80	144	305	41	69
Netherlands	9 816	6 411	14 273	1 965	2 185
New Zealand	559	564	978	120	169
Norway	693	922	1 280	137	166
UAE	8 379	14 329	16 331	2 201	4 485
Oman	171	171	263	13	30
Pakistan	1 042	731	859	308	758
Poland	9 395	7 049	7 001	960	1 408
Portugal	927	698	1 206	444	1 837
Republic of Korea	17 298	19 813	24 560	4 324	3 545
Romania	1 733	1 372	1 750	415	424
Swaziland	82	48	33	x	x
Singapore	1 663	1 607	1 413	187	107
Syrian Arab Republic	337	91	223	49	79
Slovakia	968	773	1 131	242	394
Slovenia	642	719	765	100	222
USA	48 640	42 345	52 578	15 168	15 288
Sierra Leone	61	69	27	2	24
Hong Kong (Hong Kong)	3 991	1 390	1 987	470	116
Thailand	2 366	1 054	1 173	135	228
Taiwan	326	527	x	6	16
Togo	2	6	2	2	-
Tunisia	23	309	44	11	74
Turkey	49 208	46 002	49 439	20 002	33 018
Uganda	38	24	x	1	42
Philippines	1 503	1 574	2 579	883	331
Finland	2 161	1 495	2 049	422	238
France	18 732	13 395	14 945	4 206	6 079
Croatia	1 078	1 352	802	522	223
Czech Republic	3 831	2 529	2 166	382	692
Switzerland	6 522	3 462	4 037	732	950
Sweden	1 481	1 147	1 865	261	316
Sri Lanka	66	77	117	7	58
Estonia	812	558	967	157	256
SA	1 650	1 613	1 680	1 104	1 063
Japan	8 365	6 171	5 877	575	693
other state	53 197	40 891	36 315	8 961	7 486

5.13 Provided by bed-days (overnight stays) for non-resident entry visitors by country

	bed-days				
	2017	2018	2019	2020	2021
Total	1 463 962	1 357 498	1 486 972	391 322	530 722
of them:					
CIS country	625 636	614 555	722 772	202 605	329 195
Azerbaijan	11 095	8 100	11 109	5 570	5 922
Armenia	3 310	2 236	2 560	1 325	2 199
Belarus	10 600	10 186	12 709	3 814	10 947
Kyrgyzstan	26 514	27 089	27 405	7 890	13 241
Republic of Moldova	2 391	1 907	1 699	1 437	331
Russian Federation	487 533	485 262	569 899	156 209	244 800
Tajikistan	7 498	8 362	9 404	1 942	7 600
Turkmenistan	2 537	1 702	2 752	456	270
Uzbekistan	30 516	35 071	48 458	11 415	25 127
Ukraine	43 642	34 640	36 777	12 547	18 758
countries outside the CIS	838 326	742 943	764 200	188 717	201 527
Australia	6 804	6 783	10 537	1 842	1 011
Austria	5 238	3 135	5 341	983	940
Albania	9 668	869	178	117	71
Algeria	246	1	491	61	36
Anguilla (UK)	883	-	-	-	5
Argentina	785	628	1 073	208	244
Afghanistan	1 934	1 498	2 209	1 170	423
Bangladesh	136	234	119	19	56
Belgium	6 750	2 471	3 590	798	822
Bulgaria	2 433	1 840	2 438	414	407
Bosnia and Herzegovina	272	226	68	107	47
United Kingdom	50 918	52 146	48 823	13 880	10 426
Brazil	1 054	975	1 659	452	564
Hungary	2 738	2 564	2 833	361	-
Venezuela	957	650	682	150	130
Vietnam	449	443	449	40	27
Germany	66 970	55 558	48 697	13 256	12 477
Greece	5 474	5 537	3 229	1 174	596
Georgia	5 725	5 235	5 238	1 193	2 284
Denmark	1 446	2 332	2 330	202	338
Egypt	4 103	10 432	5 801	3 077	1 919
Israel	4 881	4 480	3 589	562	881
India	52 836	70 699	57 217	16 669	5 163
Indonesia	2 374	1 591	1 703	588	780
Jordan	1 067	784	1 137	151	341
Iraq	164	257	279	x	183
Iran	5 789	2 283	3 055	1 008	1 318
Ireland	1 993	2 434	2 616	455	605
Iceland	515	430	325	54	68
Spain	7 637	7 093	7 559	1 834	2 526
Italy	61 611	40 147	44 741	15 753	14 907
Canada	9 884	10 067	12 120	2 469	2 369
Cyprus	171	333	290	46	149
China	109 013	115 267	119 671	18 276	24 499

Continuation

	2017	2018	2019	2020	2021
Cuba	358	35	151	33	3
Korea (DPRK)	10 238	1 205	369	46	136
Latvia	2 927	2 052	5 082	1 063	702
Lebanon	2 448	632	920	262	329
Libya	32	22	x	-	23
Lithuania	2 406	2 420	2 856	569	681
Luxembourg	313	266	374	45	66
Macedonia	308	80	147	21	28
Malaysia	8 289	6 589	7 211	850	377
Malta	51	237	173	117	248
Mexico	1 311	728	651	164	254
Mongolia	1 354	989	2 028	446	326
Nepal	51	113	212	63	12
Nigeria	92	206	958	146	85
Netherlands	16 276	10 607	17 615	2 749	3 082
New Zealand	852	1 080	1 320	201	257
Norway	1 369	1 408	1 821	197	171
UAE	11 602	19 889	27 445	2 793	5 173
Oman	216	275	316	84	55
Pakistan	3 364	1 419	1 519	573	1 151
Poland	13 991	10 834	11 848	1 592	2 129
Portugal	1 655	972	1 856	580	3 725
Republic of Korea	21 407	30 063	32 059	6 235	5 550
Romania	3 231	2 399	3 061	1 309	1 168
Swaziland	92	65	38	x	x
Singapore	2 061	1 890	2 097	226	142
Syrian Arab Republic	480	107	771	78	103
Slovakia	1 575	1 490	1 574	306	592
Slovenia	847	1 396	1 305	130	284
USA	59 640	61 384	67 156	15 057	16 419
Sierra leone	64	79	36	9	24
Hong Kong	3 944	1 600	2 021	485	294
Thailand	29 573	1 388	1 556	176	430
Taiwan	488	985	x	13	16
Togo	2	6	6	8	-
Tunisia	79	514	72	16	79
Turkey	72 203	69 876	73 840	29 008	46 897
Uganda	38	29	x	2	49
Philippines	3 872	3 534	4 602	2 358	739
Finland	3 662	2 072	2 411	484	368
France	26 500	16 968	19 163	5 600	7 459
Croatia	1 771	2 654	1 840	809	471
Czech Republic	6 702	4 155	3 655	510	1 121
Switzerland	8 619	4 460	5 223	926	1 097
Sweden	2 075	1 626	2 358	340	451
Sri Lanka	243	182	176	56	58
Estonia	1 386	917	1 396	241	284
SA	2 087	2 498	2 733	1 666	1 594
Japan	11 473	8 797	8 265	878	1 073
other state	61 791	50 329	41 096	11 825	9 140

6. Main indicators of health tourism

Specialized accommodation facilities - inpatient treatment-and-prophylactic institutions that provide prevention and rehabilitation treatment of the population, mainly based on the use of the healing properties of natural therapeutic factors. These include spa facilities and recreation organizations.

Sanatoriums and boarding houses with treatment are treatment-and-prophylactic organizations equipped with beds and providing rehabilitation to patients for a certain period of time, mainly based on the use of the healing properties of natural healing factors (climate, mineral waters, therapeutic mud, etc.). They are all specialized and can be single or multidisciplinary, located, as a rule, within the resorts and therapeutic areas. The collection contains data on the number of units, beds (places) per month of maximum deployment, patients ready to receive, and the number of people treated and rested.

Sanatoriums - health care organizations, equipped with beds, operating with organizations, providing medical and recreational activities for employees without interrupting production, in their spare time.

6.1 Key indicators of sanatorium for 2021

	Number, units	Number of spa beds (beds), units	Spent-bed days, bed-day	Of them	The number of treated (rested) person	Of them
				non-residents		non-residents
Republic of Kazakhstan	99	11 953	2 041 522	226	211 447	47
Akmola	5	634	109 633	-	11 713	-
Aktobe	2	170	22 444	-	3 220	-
Almaty	3	389	22 355	-	3 379	-
Atyrau	1	100	744	-	744	-
Batys Kazakhstan	2	280	65 848	-	4 195	-
Zhambyl	4	672	99 545	-	11 401	-
Karagandy	4	820	184 824	-	17 634	-
Kostanai	2	607	73 304	-	9 578	-
Kyzylorda	4	641	136 024	-	16 865	-
Kyzylorda	-	-	-	-	-	-
Pavlodar	1	531	95 993	118	9 138	11
Soltustik Kazakhstan	1	75	16 959	-	1 617	-
Turkistan	58	5 187	855 536	28	83 714	28
Shygyz Kazakhstan	4	472	41 585	-	5 107	-
Nur-Sultan city	-	-	-	-	-	-
Almaty city	6	1 239	302 590	80	31 570	8
Shymkent city	2	136	14 138	-	1 572	-

6.2 Key performance indicators of specialized sanatoriums for 2021

	Number, units	Number of spa beds (beds), units	Spent-bed days, bed-day	The number of treated (rested) person
Republic of Kazakhstan	8	985	133 831	7 610
Aktobe	1	60	500	20
Almaty	1	120	12 200	1 479
Atyrau	1	75	18 862	140
Karagandy	1	100	21 136	757
Kyzylorda	1	150	12 643	1 230
Mangystau	1	30	7 873	74
Turkistan	2	450	60 617	3 910

6.3 Key performance indicators of dispensaries for 2021

	Number, units	Number of spa beds (beds), units	Spent-bed days, bed-day	Of them non-residents	The number of treated (rested) person	Of them non-residents
Republic of Kazakhstan	9	886	192 210	35	19 261	12
Akmola	2	333	112 827	20	12 113	10
Aktobe	1	94	12 886	-	1 555	-
Almaty	2	85	19 403	-	1 673	-
Karagandy	2	260	22 139	-	2 286	-
Kostanai	1	x	x	x	x	x
Soltustik Kazakhstan	1	75	19 655	-	1 104	-

6.4 Key performance indicators of rehabilitation centers for 2021

	Number, units	Number of spa beds (beds), units	Spent-bed days, bed-day	The number of treated (rested) person
Қазақстан Республикасы	25	3 612	850 020	65 476
Ақмола	2	680	130 214	11 319
Алматы	1	75	16 500	811
Атырау	1	55	10 366	898
Батыс Қазақстан	1	100	20 078	1 473
Жамбыл	1	80	22 636	2 139
Қарағанды	1	150	40 712	1 565
Қостанай	3	353	43 590	2 808
Маңғыстау	1	21	819	109
Павлодар	2	148	40 660	3 710
Солтүстік Қазақстан	1	10	-	148
Түркістан	4	1 174	265 256	25 439
Алматы қаласы	5	500	171 601	9 326
Шымкент қаласы	2	266	87 588	5 731

6.5 Key performance indicators of other spa organizations in 2021

	Number, units	Number of spa beds (beds), units	Spent-bed days, bed-day	The number of treated (rested) person
Republic of Kazakhstan	21	2 245	266 834	16 166
Akmola	3	726	99 962	6 163
Zhambyl	1	169	14 400	1 200
Karagandy	1	200	6 730	740
Kostanai	-	-	-	-
Kyzylorda	6	517	53 575	1 546
Mangystau	1	40	306	40
Turkistan	4	430	85 466	4 396
Shygys Kazakhstan	5	163	6 395	2 081
Almaty city	-	-	-	-

7. Trade and public catering

For trade and public catering, the entire volume of goods sold and services rendered, including the volumes considered in the field of tourism, is given.

Retail trade - resale (sale without processing) of new and used goods to the population for personal consumption or household use or disposal.

Provision of food and beverage services (catering) – sale of ready-made food for consumption, beverages in restaurants, bars, cafes, taverns, snack bars, canteens and others, in other words, entrepreneurial activity related to the production, processing, sale and organization of consumption of their own products, as well as other food products suitable for immediate consumption.

7.1 Retail volume by selected product groups

	million tenge				
	2017	2018	2019	2020	2021
Total retail trade	8 892 857.7	10 045 772.3	11 327 580.6	11 729 949.7	13 709 321.6
of them					
motor vehicles	374 641.3	447 779.7	620 048.1	689 304.0	954 724.2
pharmaceutical products	247 229.2	248 585.4	267 615.3	318 895.0	308 788.2
textiles	75 302.5	66 724.2	57 086.3	60 783.8	58 828.6
clothes	776 951.4	963 721.0	977 448.9	891 078.3	1 027 536.6
shoes	236 991.9	280 880.9	263 090.7	190 154.2	187 958.3
leather goods and travel accessories	29 508.1	28 194.7	23 277.5	21 119.6	22 533.5
photographic equipment and instruments, optical and precise	12 275.5	17 568.4	19 341.2	18 761.3	21 114.1
sports goods, including bicycles	90 983.0	67 035.1	88 839.0	75 964.9	112 339.2
watches and jewelry	61 093.8	70 120.2	70 780.7	102 448.0	120 480.3
games and toys	51 839.7	69 320.5	75 538.0	60 868.9	75 712.7
Souvenirs and paintings	21 408.6	35 642.7	20 901.2	17 752.1	18 420.3
camping equipment	4 630.7	14 213.3	7 382.5	7 939.6	14 052.3
second-hand goods	17 540.2	13 251.8	16 761.7	14 211.5	13 263.7
antiques	27.0	95.9	8 537.9	43.6	1 225.5

7.2 The volume of retail trade in the regions by selected product groups for 2021

	million tenge					
	Total	Of them				
		pharmaceutical products	clothes	footwear	leather goods and travel accessories	used goods
Republic of Kazakhstan	13 709 321.6	308 788.2	1 027 536.6	187 958.3	22 533.5	13 263.7
Akmola	298 010.3	9 505.3	9 718.8	3 524.1	179.7	0.9
Aktobe	722 327.8	7 054.6	18 050.4	4 065.5	124.1	39.8
Almaty	567 851.1	10 145.0	18 076.8	6 780.9	534.5	208.1
Atyrau	388 333.1	10 679.7	75 979.7	1 260.5	271.4	1.9
Batys Kazakhstan	380 180.8	3 915.8	19 713.0	2 624.8	351.4	-
Zhambyl	370 681.7	12 803.3	13 928.3	6 554.7	587.3	123.8
Karagandy	1 168 145.5	39 514.2	139 721.5	9 601.7	1 201.4	135.3
Kostanai	506 457.0	19 466.5	34 498.7	3 377.1	528.1	58.4
Kyzylorda	346 996.5	6 119.6	23 593.2	6 753.1	124.4	12.6
Mangystau	332 583.6	3 487.8	13 974.3	2 290.4	2.3	40.4

Continuation

	Total	Of them				
		pharmaceutical products	clothes	footwear	leather goods and travel accessories	used goods
Pavlodar	477 588.5	15 162.9	32 432.2	10 347.1	1 549.5	1 275.0
Soltustik Kazakhstan	301 524.8	11 316.4	28 511.2	4 683.6	693.9	-
Turkistan	241 854.6	4 810.0	3 831.5	1 378.1	119.6	-
Shygys Kazakhstan	1 274 561.5	17 038.4	141 868.4	38 302.3	2 636.3	10 262.2
Nur-Sultan city	1 692 678.0	32 121.1	121 956.8	18 401.8	3 365.4	126.7
Almaty city	4 044 492.9	83 445.7	312 330.2	64 412.0	9 177.7	937.9
Shymkent city	595 053.7	22 201.8	19 351.7	3 600.7	1 086.6	40.6

7.3 Number of restaurants, cafes, bars and canteens

	2017	2018	2019	2020	2021
Total units	19 102	17 822	18 583	14 120	13 963
Including					
restaurants	2 299	2 394	2 419	1 498	1 724
cafes, bars	7 743	6 712	7 550	5 329	5 403
canteen	6 872	6 070	6 240	4 828	5 174
other catering facilities	2 188	2 646	2 374	2 465	1 662
Number of seats, units	1 420 035	1 264 711	1 203 757	869 871	925 373
The volume of food and beverage services, mln. tenge	448 261.8	524 823.3	626 815.2	536 595.8	653 447.6

7.4 The scope of food and beverage services by region

million tenge

	2017	2018	2019	2020	2021
Republic of Kazakhstan	448 261.8	524 823.3	626 815.2	536 595.8	653 447.6
Akmola	11 572.8	12 514.1	15 213.0	6 708.5	10 314.3
Aktobe	16 942.1	23 095.8	26 869.6	25 335.8	25 948.6
Almaty	10 887.8	11 371.2	16 169.0	16 879.2	15 472.6
Atyrau	59 926.2	73 300.1	85 049.1	80 383.8	108 177.5
Batys Kazakhstan	18 873.8	20 691.3	23 990.5	18 837.4	25 817.0
Zhambyl	8 753.6	9 306.5	10 908.0	8 489.4	13 189.3
Karagandy	19 823.0	25 278.0	31 744.7	32 072.5	32 100.2
Kostanai	8 671.4	9 722.1	10 913.0	8 115.8	13 223.8
Kyzylorda	12 254.9	12 857.2	13 656.5	12 873.1	14 633.0
Mangystau	21 133.7	21 799.8	21 492.7	25 700.7	26 605.1
Pavlodar	8 341.0	10 333.5	14 801.2	8 411.5	15 183.0
Soltustik Kazakhstan	4 593.4	4 161.3	4 456.4	5 362.9	7 020.4
Turkistan	20 447.1	24 811.0	25 748.3	22 721.4	29 238.0
Shygys Kazakhstan	16 121.7	20 114.9	22 578.6	19 444.9	25 825.2
Nur-Sultan city	65 164.8	81 274.3	113 913.6	82 767.6	137 231.2
Almaty city	135 623.4	153 218.8	177 267.9	149 767.2	139 953.1
Shymkent city	9 131.1	10 973.5	12 043.1	12 724.1	13 515.4

8. Specially Protected Natural Areas

Specially protected natural area - areas of land, water bodies and air space above them with natural complexes and objects of the state natural reserve fund, for which a special protection regime is established.

Environmental organizations - state nature reserves, state national natural parks, state natural reserves, state regional natural parks created in the organizational-legal form of state institutions (hereinafter - environmental institutions), and state zoological parks, state botanical gardens, state dendrological parks created in the legal form of a state enterprise.

8.1 Data on specially protected natural areas¹⁾

	2017	2018	2019	2020	2021
Number of environmental institutions, units	114	115	117	117	120
Total area, ha	24 220 024.2	24 557 460.7	24 373 357.1	24 373 357.1	27 486 792.94
Number of employees engaged in the organization of excursions for visitors, people ²⁾	30	30	49	143	133
Number of guided tours, units ²⁾	6 327	6 110	8 166	2 705	16 536
Number of visitors, people (according to the enterprises having on their balance sheet specially protected natural areas) ²⁾	1 261 942	1 236 813	1 501 625	985 897	1 552 111

¹⁾ Data on specially protected natural territories of the Committee for Forestry and Fauna of the Ministry of Ecology, Geology and Natural Resources of the Republic of Kazakhstan

²⁾ Data on specially protected natural territories with the status of a legal entity

8.2 Main indicators of specially protected natural areas for 2021 year¹⁾

	Number of environmental institutions, units	With the status of a legal entity	Total area, ha	The number of employees engaged in the organization of services for visitors, people ²⁾	Number of guided tours, units ²⁾	Number of visitors ²⁾
Republic of Kazakhstan	120	30	27 486 792.94	133	16 536	1 552 111
Akmola	14	3	1 076 203.3	25	3 175	713 185
Aktobe	2	1	1 469 511	3	71	180
Almaty	20	8	3 585 787.09	21	2 378	638 267
Atyrau	3	1	819 130	4	38	297
Batys Kazakhstan	6	-	817 544.2	-	-	-
Zhambyl	4	-	6 193 385.08	-	-	-
Karagandy	12	3	380 270	10	1 125	41 706
Kostanai	5	2	818 941.1	5	53	386
Kyzylorda	3	1	192 198.24	5	-	90
Mangystau	5	1	1 761 171	4	-	432
Pavlodar	5	2	783 471.03	14	21	59 080
Soltustik Kazakhstan	16	-	430 131.1	-	-	-
Turkistan	10	3	7 028 411.1	19	1 166	36 364

	Number of environmental institutions, units	With the status of a legal entity	Total area, ha	The number of employees engaged in the organization of services for visitors, people ²⁾	Number of guided tours, units ²⁾	Number of visitors ²⁾
Shygyz Kazakhstan	12	5	2 117 267.4	23	8 509	62 124
Nur-Sultan city	1	-	46.3	-	-	-
Almaty city	2	-	13 325	-	-	-
Shymkent city	-	-	-	-	-	-

¹⁾ Data on specially protected natural territories of the Committee for Forestry and Fauna of the Ministry of Ecology, Geology and Natural Resources of the Republic of Kazakhstan

²⁾ Data on specially protected natural territories with the status of a legal entity

8.3 Animal and plant world of especially protected natural territories for 2021 year¹⁾

	Number of species						units
	mammal species	birds	reptiles	amphibians	fishes	plants	
Akmola							
Korgalzhinsky State natural reserve	45	363	4	2	15	443	
State national natural Park «Kokshetau»	50	219	6	1	19	624	
«Burabay» state national natural Park	47	209	5	1	15	840	
Eastern state nature reserve (Zoological)	8	5	-	-	-	19	
Bulandinsky state nature reserve (Zoological)	7	4	-	-	-	19	
Atbasar state nature reserve (Zoological)	8	1	-	-	-	17	
Aktobe							
Turgay state nature reserve (Zoological)	42	250	14	4	9	41	
Irgiz-Turgay state natural reserve	42	250	14	4	9	422	
Almaty							
Alakol state University nature reserve	33	324	10	2	18	288	
Ile-Alatau state national natural park	48	198	8	4	8	2 025	
Charyn state national natural Park	15	237	18	4	15	390	
State national natural Park «Altyn-Emel»	70	260	25	4	26	1 800	
Zhongar-Alatau state national natural Park	49	170	7	4	2	845	
«Ile-Balkhash» state nature reserve	44	301	15	2	36	167	
Lepsinskiy state natural reserve (Zoological)	52	7	-	-	-	60	
Toktinsky state natural reserve (Zoological)	80	7	-	-	-	130	
Kukansky state nature reserve (Zoological)	79	17	-	-	-	50	
Verhnekamsky state nature reserve (zoological)	51	8	-	-	-	550	
«State Issyk arboretum park» RSE	-	-	-	-	-	694	
Ili Botanical garden	-	-	-	-	-	270	
State national natural Park «Kolsai lakes»	51	154	4	4	5	-	
Almaty city							
Almaty state nature reserve (complex)	41	177	5	1	-	1 440	
Main Botanical garden	14	16	2	2	-	3 793	
Almaty state nature reserve (complex)	41	177	5	1	-	1 440	
Nur-Sultan city							
Nur-Sultan city Botanical garden	-	-	-	-	-	-	

	Number of species					
	mammal species	birds	reptiles	amphibians	fishes	plants
Shygyz Kazakhstan						
West-Altai state nature reserve	57	162	4	2	5	883
Markakol state nature reserve	58	261	5	2	6	720
Katon-Karagay state national natural Park	67	285	6	3	17	1 000
State forest natural reserve «Semey ormany»	82	153	16	4	25	243
Kuludzhun state nature reserve (Zoological)	9	52	4	1	-	11
Tarbagatai state nature reserve (Zoological)	60	272	22	2	19	1 640
State nature reserve «Karatal Sands» (Botanical)	8	2	4	-	-	12
Below-Turgusun state nature reserve (Botanical)	4	-	-	-	-	21
State natural monument «Sinegorskaya fir grove»	-	-	-	-	-	24
Altai Botanical garden ²⁾	6	5	-	-	-	17
Tarbagatai State Nature Reserve (zoological)	22	104	2	5	-	12
State natural park reserve «Ontustik Altai» (complex)	60	200	-	-	-	1 000
Atyrau						
National state reserve «Akzhaik»	48	292	6	3	25	227
Zhambyl						
Zhusandaly state protected area	44	179	24	3	15	20
Andasai state Reserve (Zoological)	5	267	11	3	5	1 737
«Berikkara tract» state reserve (complex)	33	240	6	3	3	1 231
«Tract Karakunuz» state nature reserve (Botanical)	21	208	5	2	2	1 224
Batys Kazakhstan						
Budarin state natural reserve (Zoological)	9	14	7	11	10	19
Zhaltyrkul state natural reserve (zoological)	8	9	7	11	7	4
Kirsanov state nature reserve (complex)	24	-	-	-	-	-
Karagandy						
State national natural Park «Buyrtau»	55	175	3	2	3	610
Karkaraly state national natural Park	46	234	6	3	15	787
Belagash state nature reserve (Zoological)	12	17	-	-	-	-
Ku state nature reserve (Zoological)	22	32	5	2	-	-
Bectuata state natural reserve (Zoological)	19	22	66	-	-	-
Karaagash state nature reserve (Zoological)	10	11	-	-	-	-
Kyzylarai state nature reserve (Zoological)	20	12	-	-	-	-
State National Natural Park «Ulytau»	15	203	10	2	8	382
Turang state nature reserve (Botanical)	-	-	-	-	-	10
Kogashigski state nature preserve (Botanical)	-	-	-	-	-	10
Zhezkazgan Botanical garden	-	-	-	-	-	610
Kostanai						
State natural reserve «Altyn Dala»	54	275	14	4	11	370
Naurzum state nature reserve	46	318	3	3	11	687
The Mikhailovsky state natural reserve (Zoological)	10	19	-	-	-	112

Continuation

	Number of species					
	mammal species	birds	reptiles	amphibians	fishes	plants
Townsor state natural reserve (Zoological)	25	158	2	2	2	119
Zhansor-Urkash state nature reserve	30	152	3	2	3	119
Kyzylorda						
Barsakelmesskiy state natural reserve	28	250	12	2	22	333
Kargaly state nature reserve (Zoological)	8	4	-	-	-	14
Torangulsky state natural reserve	7	4	2	-	7	14
Mangystau						
Ustyurt state nature reserve	33	174	15	1	-	403
Aktau-Buzachinskiy state natural reserve (Zoological)	17	47	7	1	-	154
Karakiya-Karakol state nature reserve (Zoological)	13	175	7	1	-	80
Kenderli-Kayasan state protected zone	27	31	11	1	-	168
Mangishlak eksperimentalnyy Botanical garden ²⁾	-	-	-	-	-	1 356
Pavlodar						
Bayanaul state national natural Park	48	205	7	2	13	552
State forest natural reserve «Ertis Orman»	20	50	1	-	-	222
State nature reserve «Kyzyltau» (Zoological)	10	28	-	-	-	24
State nature reserve «Floodplain of the Irtysh river» (complex)	37	21	6	3	20	60
Soltustik Kazakhstan						
Mamlyut state nature reserve (Zoological)	11	11	-	2	7	12
Smirnovsky state nature reserve (Zoological)	12	12	2	4	5	12
Olenogorsky state nature preserve (Botanical)	3	3	1	1	-	10
State natural monument «Zhanazhol»	2	2	6	1	-	8
The state natural monument «Silver Bor»	2	2	-	1	-	10
State natural monument «Pine forest»	7	9	3	1	-	6
Sogrovsky state nature reserve	15	11	-	-	-	-
Turkistan						
Aksu-Dzhabagly state nature reserve	51	299	14	3	5	1 737
Karatau state nature reserve	20	124	10	2	5	1 221
Sairam-Ugamsky state national natural Park	59	300	12	2	2	1 663
Akdalinsky state nature reserve (Botanical)	0	2	7	-	-	13
Zhambyl state nature reserve (Botanical)	3	2	2	-	-	10
Zadariy state nature reserve (Botanical)	3	3	3	-	-	10
Boralday state nature reserve (Botanical)	2	3	4	2	1	22
Timurskiy state nature reserve (Botanical)	-	-	-	-	-	16
Arysskaya and Karatay state nature reserve	7	13	4	3	-	30
Ontustik Kazakhstan state nature reserve	8	15	5	-	-	30
Syrdarya-Turkestan state regional natural park	59	308	29	4	40	882

¹⁾ The data of the Committee for Forestry and Fauna of the Ministry of Ecology, Geology and Natural Resources of the Republic of Kazakhstan

²⁾ Data of the Committee of Science of the Ministry of Education and Science of the Republic of Kazakhstan.

9. Human resources in the tourism sector

The average monthly nominal wage per employee is determined by dividing the amount of the accrued wage fund by the actual number of employees and the number of months in the reporting period.

The list number of employees - the number of employees listed on the organization's lists in the reporting period, performing work in a particular specialty, qualification or position with the execution of acts of the employer, as well as volunteers.

9.1 Main indicators of human resources development in tourism¹⁾

	Average monthly nominal wage, tenge				
	2017	2018	2019	2020	2021
Activities of tour operators, travel agents and other organizations providing services in the field of tourism	108 152	95 341	109 265	95 959	132 254
Provision of temporary residence services	118 606	124 217	133 240	135 957	176 814
Activities of health resort organizations	88 163	90 658	102 654	114 386	137 766
Activities for recreation, entertainment, culture and sports	86 208	86 510	101 158	119 597	128 106
Continuation					
	The number of employees employed in the tourism sector, thousand people				
	2017	2018	2019	2020	2021
Activities of tour operators, travel agents and other organizations providing services in the field of tourism	7.3	7.4	7.4	7.8	6.0
Provision of temporary residence services ²⁾	27.6	29.2	30.0	26.3	27.3
Activities of health resort organizations	9.6	8.0	8.8	8.6	8.1
Activities for recreation, entertainment, culture and sports	71.8	74.9	75.4	75.3	75.7

¹⁾ Here and further by main activity and self-employed workers not included.

²⁾ According to statistical observations based on the statistical form 2-tourism «Report on the activities of placements.»

9.2 The number of employees in the tourism industry by economic activity for 2021

	thousand people			
	Activities of travel agencies and operators, booking and related activities	Provision of temporary residence services*	Activity of sanatorium organizations	Activities in the field of sports, recreation and entertainment
Republic of Kazakhstan	6.0	27.3	8.1	75.7
Akmola	0.3	2.5	1.3	4.2
Aktobe	0.3	0.9	0.2	3.2
Almaty	0.1	3.2	0.2	5.5
Atyrau	0.1	1.4	0.1	2.6
Batys Kazakhstan	0.1	0.8	0.1	5.3
Zhambyl	0.1	0.6	0.6	3.5
Karagandy	0.2	1.3	1.2	6.4
Kostanai	0.1	0.7	0.4	3.8
Kyzylorda	0.0	0.5	0.5	3.3
Mangystau	0.1	1.7	0.1	2.0
Pavlodar	0.1	0.9	0.4	4.4

Continuation

	Activities of travel agencies and operators, booking and related activities	Provision of temporary residence services*	Activity of sanatorium organizations	Activities in the field of sports, recreation and entertainment
Soltustik Kazakhstan	0.0	0.5	-	2.5
Turkistan	0.0	1.3	1.5	4.0
Shygys Kazakhstan	0.2	2.0	0.2	5.5
Nur-Sultan city	1.0	3.5	0.0	8.9
Almaty city	3.0	4.4	1.0	7.9
Shymkent city	0.2	1.1	0.2	2.7

* According to statistical observations based on the statistical form 2-tourism «Report on the activities of accommodation».

9.3 The average monthly wage of employees in the tourism industry by economic activity for 2021

tenge

	Activities of travel agencies and operators, booking and related activities	Provision of temporary residence services	Activity of sanatorium - resort organizations	Activities in the field of sports, recreation and entertainment
Republic of Kazakhstan	132 254	176 814	137 766	128 106
Akmola	52 567	147 042	177 175	109 769
Aktobe	95 699	131 016	95 386	67 304
Almaty	53 307	131 407	76 626	123 914
Atyrau	45 761	225 665	112 723	97 803
Batys Kazakhstan	92 818	147 375	111 617	103 267
Zhambyl	59 530	72 654	153 064	109 199
Karagandy	57 208	120 248	134 114	109 740
Kostanai	33 539	98 479	109 999	108 236
Kyzylorda	108 794	90 619	134 960	133 330
Mangystau	112 145	196 620	136 384	99 862
Pavlodar	41 116	101 179	151 732	99 764
Soltustik Kazakhstan	82 634	48 795	110 428	112 205
Turkistan	62 655	157 991	113 992	116 996
Shygys Kazakhstan	107 394	96 930	-	106 293
Nur-Sultan city	102 988	219 308	166 990	216 361
Almaty city	174 057	167 351	144 541	385 277
Shymkent city	91 984	178 590	137 766	102 636

9.4 Number of educational institutions engaged in the training of specialists for the tourism sector by ownership

at the beginning of the school year, units

	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
Total					
Higher education institutions	43	46	51	50	47
Professional secondary education schools	42	47	49	50	52
State ownership					
Higher education institutions	17	18	19	15	11
Professional secondary education schools	19	22	23	21	19
Non-state ownership					
Higher education institutions	26	28	32	35	36
Professional secondary education schools	23	25	26	29	33

9.5 Training of specialists with higher education in the field of tourism by type of ownership

at the beginning of the school year, man

	2017/2018	2018/2019	2019/2020*	2020/2021*	2021/2022*
Total					
Accepted students	1 245	1 807	4 241	3 955	3 996
from them:					
women	895	1 287	2 916	2 889	2 903
Number of students	3 690	4 500	3 504	2 275	1 140
from them:					
women	2 516	3 137	2 496	1 651	821
Released specialists	845	834	827	785	993
from them:					
women	565	561	554	555	759
State ownership					
Accepted students	590	799	1 555	843	365
from them:					
women	439	575	1 176	645	240
Number of students	1 738	2 032	1 448	601	172
from them:					
women	1 274	1 496	1 078	456	131
Released specialists	373	390	380	212	126
from them:					
women	264	281	253	158	98
Non-state ownership					
Accepted students	565	1 008	2 686	3 112	3 631
from them:					
women	456	712	1 740	2 244	2 663
Number of students	1 952	2 468	2 056	1 674	968
from them:					
women	1 242	1 641	1 418	1 195	690
Released specialists	472	444	447	573	867
from them:					
women	301	280	301	397	661

* Specialties are distributed according to the "Classifier of training areas with higher and postgraduate education of the Republic of Kazakhstan".

9.6 Training of specialists with secondary vocational education in the field of tourism in the form of ownership

at the beginning of the school year, man

	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
Total					
Accepted students	705	943	896	686	930
from them:					
women	453	600	517	435	620
Number of students	2 245	2 548	2 516	2 532	2 770
from them:					
women	1 506	1 694	1 593	1 586	1 770
Released specialists	551	639	797	519	567
from them:					
women	345	455	509	355	357
State ownership					
Accepted students	291	480	460	343	298
from them:					
women	193	293	260	208	197
Number of students	980	1 295	1 243	1 235	1 257
from them:					
women	658	844	783	769	794
Released specialists	287	296	413	261	237
from them:					
women	177	200	282	174	153
Non-state ownership					
Accepted students	414	463	436	343	632
from them:					
women	260	307	257	227	423
Number of students	1 265	1 253	1 273	1 297	1 513
from them:					
women	848	850	810	817	976
Released specialists	264	343	384	258	330
from them:					
women	168	255	227	181	204

10. Financial resources

The volume of production and services provided - the cost of all manufactured products, work performed and services rendered at manufacturer prices.

Income from the sale of products and services - the amount to be received (received) income minus value added tax, excise taxes, as well as the value of returned goods, discounts on sales and price discounts submitted to the buyer.

Expenses - a decrease in economic benefits during the reporting period in the form of an outflow or reduction of assets or the emergence of liabilities that lead to a decrease in capital other than a decrease associated with the distribution to persons participating in capital.

10.1 Main indicators of financial and economic activities in the field of tourism

	million tenge		
	2017	2018	2019
The volume of production, work performed and services rendered			
Total	374 687.6	437 695.2	491 884.7
including:			
Activities of tour operators, travel agents and other organizations providing services in the field of tourism	75 571.2	51 076.4	55 569.6
Services in the hotel	158 580.4	238 380.8	256 702.7
including:			
the provision of services by hotels, restaurants	94 005.1	114 735.0	107 495.2
provision of services by hotels without restaurants	59 465.2	118 267.2	137 945.0
the provision of services by restaurants for formal events	674.9	1 171.9	1 486.1
accommodation for weekends and other short-term stays	3 250.8	3 032.8	4 965.1
camping sites , recreational vehicles and trailer parks	263.4	81.2	102.6
other types of housing	921.1	1 092.7	4 708.6
Activities for recreation and entertainment, culture and sports	140 535.9	148 238.0	179 612.4
including:			
film screening activities	16 991.2	17 454.2	34 611.7
organization of conferences and trade exhibitions	30 406.4	21 716.4	15 318.4
theatrical activity	9 368.1	13 055.9	15 862.0
concert activity	16 888.9	17 481.4	7 844.0
circus activities	1 132.7	630.1	1 231.3
library activities, including reading rooms, lecture halls, showrooms	338.6	457.2	610.9
museum activity	5 647.8	6 326.6	7 525.2
activities of Botanical gardens and zoos	1 198.0	1 462.2	1 358.5
activities of nature reserves, wildlife protection	1 911.2	2 561.0	2 690.6
activities of culture and recreation parks and theme parks	12 583.0	13 587.2	19 955.7
activities of dance halls, discos	11.1	283.6	213.1
the activity of puppet theater	129.6	147.8	153.3
other activities, recreation and entertainment	61 567.9	53 074.6	72 237.6
Revenue from sales of products and services			
Total	375 997.6	424 659.5	471 198.4
including:			
Activities of tour operators, travel agents and other organizations providing services in the field of tourism	84 515.6	54 677.6	59 583.8
Services in the hotel	163 977.2	239 888.0	257 913.2
including:			
the provision of services by hotels, restaurants	98 390.5	116 822.7	107 631.7

	Continuation		
	2017	2018	2019
provision of services by hotels without restaurants	60 648.4	117 679.8	138 851.2
the provision of services by restaurants for formal events	674.9	1 292.4	1 486.1
accommodation for weekends and other short-term stays	3 078.8	2 919.2	4 959.1
camping sites , recreational vehicles and trailer parks	263.4	81.2	276.4
other types of housing	921.1	1 092.7	4 708.6
Activities for recreation and entertainment, culture and sports	127 504.7	130 093.9	153 701.4
including:			
film screening activities	19 081.5	20 255.7	35 376.0
organization of conferences and trade exhibitions	22 750.8	21 912.9	16 685.7
theatrical activity	2 552.4	5 808.6	6 373.4
concert activity	14 889.9	15 893.2	3 412.5
circus activities	933.0	403.3	264.3
library activities, including reading rooms, lecture halls, showrooms	331.9	480.4	610.9
museum activity	3 505.5	3 924.7	5 635.0
activities of Botanical gardens and zoos	575.0	932.0	1 177.9
activities of nature reserves, wildlife protection	2 393.7	1 326.3	2 690.6
activities of culture and recreation parks and theme parks	13 714.3	13 787.1	20 262.2
activities of dance halls, discos	10.1	283.6	213.1
the activity of puppet theater	55.6	59.5	62.7
other activities, recreation and entertainment	51 719.0	45 026.5	60 937.1
Costs			
Total	313 674.7	768 806.2	753 657.7
including:			
Activities of tour operators, travel agents and other organizations providing services in the field of tourism	75 558.0	128 824.8	38 355.7
Services in the hotel	125 114.4	358 163.8	423 431.1
including:			
the provision of services by hotels, restaurants	63 646.3	139 998.5	132 057.8
provision of services by hotels without restaurants	51 400.5	301 790.0	281 738.1
the provision of services by restaurants for formal events	349.1	1 520.8	1 141.3
accommodation for weekends and other short-term stays	8 417.9	3 033.4	3 981.1
camping sites , recreational vehicles and trailer parks	271.8	46.5	74.8
other types of housing	1 028.9	962.0	4 437.9
Activities for recreation and entertainment, culture and sports	113 002.3	281 817.6	291 870.9*
including:			
film screening activities	20 465.2	18 779.8	29 607.3
organization of conferences and trade exhibitions	122 059.5	88 944.9	77 328.6
theatrical activity	7 796.5	22 309.3	24 993.9
concert activity	8 931.1	35 065.3	20 242.4
circus activities	-	2 427.9	1 867.4
library activities, including reading rooms, lecture halls, showrooms	467.3	363.0	524.3
museum activity	4 816.2	20 562.3	20 849.3
activities of Botanical gardens and zoos	259.6	2 481.6	2 529.3
activities of nature reserves, wildlife protection	2 222.7	3 047.9	6 156.1
activities of culture and recreation parks and theme parks	9 598.9	15 729.7	16 364.6
activities of dance halls, discos	11.4	197.3	152.8
the activity of puppet theater	379.5	423.0	478.1
other activities, recreation and entertainment	46 719.2	71 485.6	90 776.8

	Continuation	
	2020	2021
The volume of production, work performed and services rendered		
Total	473 290.1	825 133.3
including:		
Activities of tour operators, travel agents and other organizations providing services in the field of tourism	27 605.4	88 936.2
The provision of temporary accommodation	287 013.7	342 229.2
including:		
the provision of services by hotels, restaurants, with the exception of hotels on the strip of the roadside	101 034.1	100 885.4
the provision of services by hotels without restaurants, with the exception of hotels on the strip of the roadside	140 646.1	186 650.7
hotel services, restaurants for formal events	851.7	1 945.7
the provision of services by hotels on the strip of the roadside	-	99.1
the provision of housing for the weekend and other short-stay accommodation	8 060.7	7 624.1
services campsites, Parking for RVS and trailers for housing	221.2	838.2
provision of services by other places of residence	36 199.9	44 186.0
Activities for recreation and entertainment, culture and sports	158 671.0	393 967.8
including:		
film screening activities	6 995.9	12 451.5
organization of conferences and trade exhibitions	19 997.5	20 557.3
theatrical activity	15 918.2	12 945.5
concert activity	6 984.8	7 666.2
circus activities	815.2	1 023.8
library activities, including reading rooms, lecture halls, showrooms	1 013.6	582.7
museum activity	11 021.7	12 512.5
activities of Botanical gardens and zoos	796.8	974.7
activities of nature reserves, wildlife protection	4 111.7	1 501.4
activities of culture and recreation parks and theme parks	9 491.6	17 781.7
activities of dance halls, discos	0.6	56.7
the activity of puppet theater	128.5	135.6
other activities, recreation and entertainment	81 394.9	305 778.2
Revenue from sales of products and services		
Total	437 456.6	801 544.7
including:		
Activities of tour operators, travel agents and other organizations providing services in the field of tourism	30 293.4	89 717.5
The provision of temporary accommodation	290 282.5	351 448.2
including:		
the provision of services by hotels, restaurants, with the exception of hotels on the strip of the roadside	102 385.2	107 073.9
the provision of services by hotels without restaurants, with the exception of hotels on the strip of the roadside	142 557.0	189 191.7
hotel services, restaurants for formal events	851.7	1 689.4
the provision of services by hotels on the strip of the roadside	8 086.9	99.1
the provision of housing for the weekend and other short-stay accommodation	-	7 930.3
services campsites, Parking for RVS and trailers for housing	201.8	838.2
provision of services by other places of residence	36 199.9	44 625.6

	Continuation	
	2020	2021
Activities for recreation and entertainment, culture and sports	116 880.7	360 379.0
including:		
film screening activities	6 971.2	13 069.1
organization of conferences and trade exhibitions	19 878.9	20 559.5
theatrical activity	5 476.8	6 310.0
concert activity	2 139.6	2 863.7
circus activities	63.9	148.0
library activities, including reading rooms, lecture halls, showrooms	1 013.6	630.5
museum activity	5 483.0	7 941.7
activities of Botanical gardens and zoos	322.6	776.7
activities of nature reserves, wildlife protection	2 692.7	1 501.4
activities of culture and recreation parks and theme parks	9 226.8	17 778.2
activities of dance halls, discos	0.6	56.7
the activity of puppet theater	20.6	21.9
other activities, recreation and entertainment	63 590.2	288 721.7
Costs		
Total	928 643.7	871 306.7
including:		
Activities of tour operators, travel agents and other organizations providing services in the field of tourism	27 388.9	40 546.4
The provision of temporary accommodation	658 007.0	560 694.9
including:		
the provision of services by hotels, restaurants, with the exception of hotels on the strip of the roadside	139 240.4	117 099.1
the provision of services by hotels without restaurants, with the exception of hotels on the strip of the roadside	476 700.6	386 286.5
hotel services, restaurants for formal events	974.4	3 332.7
the provision of services by hotels on the strip of the roadside	5 219.7	96.5
the provision of housing for the weekend and other short-stay accommodation	-	11 090.3
services campsites, Parking for RVS and trailers for housing	1 163.3	426.2
provision of services by other places of residence	34 708.5	42 363.6
Activities for recreation and entertainment, culture and sports	243 247.8	270 065.4
including:		
film screening activities	8 631.6	14 207.5
organization of conferences and trade exhibitions	67 930.3	54 295.1
theatrical activity	24 067.5	31 794.9
concert activity	17 581.6	18 829.2
circus activities	2 121.6	1 915.9
library activities, including reading rooms, lecture halls, showrooms	838.8	635.9
museum activity	20 165.6	20 775.4
activities of Botanical gardens and zoos	2 507.5	2 377.2
activities of nature reserves, wildlife protection	5 150.3	2 702.6
activities of culture and recreation parks and theme parks	12 906.8	12 599.5
activities of dance halls, discos	0.6	54.2
the activity of puppet theater	693.7	412.7
other activities, recreation and entertainment	80 651.9	109 465.3

10.2 Financial and economic activity of sanatorium establishments

million tenge

	2017	2018	2019	2020	2021
Current income	26 113.4	24 427.3	27 513.0	24 946.0	34 730.9
of them:					
profit (loss) before tax	138.6	329.6	930.6	259.5	3 616.7
Current expenditure	25 542.2	23 297.2	26 283.6	24 783.0	33 314.9
of them:					
other mandatory payments	1 033.6	807.7	1 022.6	867.0	1 551.4
Scope of services provided	27 070.1	25 066.1	x	32 911.3	26 546.8

11. Educational tourism

11.1 Distribution of students of higher educational institutions in the country of arrival

	people				
	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
Total	496 209	542 458	604 345	576 557	575 511
including:					
Republic of Kazakhstan	482 311	520 731	564 787	547 488	547 317
from neighboring countries	7 828	15 237	32 333	21 538	18 938
among them:					
Azerbaijan	162	144	146	116	109
Republic of Armenia	22	20	22	20	16
Republic of Belarus	x	14	50	12	10
Republic of Kyrgyzstan	1 026	1 084	1 115	1 067	659
Republic of Moldova	x	13	12	6	4
Russian Federation	1 075	1 273	1 247	1 298	1 263
Republic of Tajikistan	483	503	567	461	389
Turkmenistan	1 320	2 615	3 176	2 795	2 052
Republic of Uzbekistan	3 683	9 500	25 964	15 642	14 404
Ukraine	31	71	34	121	32
from foreign countries	6 070	6 490	7 225	7 531	9 256
including:					
Austria	x	-	1	-	-
Albania	6	6	4	1	-
Afghanistan	506	399	304	205	166
Algeria	-	1	1	1	-
Bangladesh	1	9	1	4	1
Bulgaria	14	9	5	3	-
United Kingdom	1	-	2	1	1
Bosnia and Herzegovina	x	3	3	1	-
Hungary	-	-	-	1	1
Vietnam	x	7	6	x	-
Greece	-	-	-	2	-
Germany	16	25	37	33	23
Georgia	9	15	17	21	13
Egypt	x	5	8	10	36
The Republic Of Iraq	4	4	1	13	19
Israel	3	6	3	4	4
India	x	3 717	4 450	4 220	5 987
Jordan	x	62	228	515	546
Iran Islamic Republic Of	13	16	19	18	18
Spain	-	-	-	1	2
Italy	x	-	1	x	1
Canada	x	1	1	x	1
China	1 290	1 240	807	871	811
Democratic People's					
Republic Of Korea	26	67	53	-	24
Mongolia	439	565	888	1 128	1010
Malaysia	7	-	-	-	-
Nigeria	3	5	5	6	7

	Continuation				
	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
Norway	2	2	1	-	-
United Arab Emirates	-	-	2	2	6
Pakistan	x	40	34	85	229
Poland	-	1	1	-	2
Saudi Arabia	x	1	-	x	-
Syrian Arab Republic	4	1	2	8	13
Libyan Arab Jamahiriya	1	-	-	-	-
United States of America	2	4	5	8	14
Somalia	-	11	6	4	3
Slovakia	-	-	-	-	-
Turkey	236	233	279	263	266
Philippines	1	-	-	-	-
France	3	4	5	-	12
Chile	-	-	-	-	-
Czechia	1	1	1	-	-
Republic of Korea	71	19	11	43	7
Jamaica	-	-	-	-	-
Other country	-	11	33	49	33

12. The development of tourism in resort areas

12.1 Key performance indicators of accommodation in resort areas

	2017	2018	2019	2020	2021
Number of placements, units	815	900	1 009	1 467	1 575
Served by visitors accommodation places, people	979 540	1 111 609	1 238 944	1 683 046	2 632 925
among them					
nonresidents	18 288	1 092 194	24 931	124 480	181 172
residents	961 252	19 415	1 214 013	1 558 566	2 451 753
Number of rooms, units	16 930	19 624	20 836	38 417	39 690
One-time capacity, beds	51 486	60 117	63 488	97 553	101 974
Provided by bed	1 794 845	2 179 594	2 310 279	2 645 105	4 453 781

12.2 The material and technical base of accommodation in resort areas for 2021

	Number of placements, units	Visitors served by places of accommodation, people	Number of rooms, units	One-time bed capacity	Provided by bed
By resort areas	1 575	2 632 925	39 690	101 974	4 453 781
Shchuchinsk-Borovoye resort area	185	183 110	3 295	8 526	448 723
Almaty resort area	66	76 990	1 452	4 371	118 258
Bayanaul resort area	41	35 436	1 516	4 445	100 268
Karkaraly resort area	14	18 499	383	1 382	57 982
Mangystau resort area	61	273 177	2 909	5 851	391 012
Saryagash resort area	20	12 709	226	415	30 275
Kostanay resort area	4	4 664	157	765	22 628
Altai resort area	27	49 191	433	1 875	51 215
Zerenda resort area	28	14 172	475	1 299	22 072
Balkhash resort area	63	63 945	1 339	3 566	86 453
Bukhtarma resort area	92	49 407	2 311	9 531	154 631
Ulan resort area	14	9 897	309	1 559	28 314
Imantau-Shalkar resort area	32	25 708	566	1 939	26 122
Baikonur tourist zone	1	87	9	30	87
Katon-Karagay resort area	9	4 123	66	171	5 035
Turkestan tourist zone	50	93 731	1 024	2 093	165 586
Alakol resort area (East Kazakhstan region)	192	97 472	4 690	13 201	198 623
Alakol resort area (Almaty region)	201	226 311	4 132	11 350	295 975
Almaty mountain cluster	475	1 394 296	14 398	29 605	2 250 522

12.3 Number of visitors by places of accommodation in resort areas for the purpose of travel in 2021

	Total	Including		people
		personal	business and professional	
By resort areas	2 632 925	1 764 161		868 764
Shchuchinsk-Borovoye resort area	183 110	176 734		6 376
Almaty resort area	76 990	69 504		7 486
Bayanaul resort area	35 436	34 834		602
Karkaraly resort area	18 499	18 114		385
Mangystau resort area	273 177	115 527		157 650
Saryagash resort area	12 709	9 735		2 974
Kostanay resort area	4 664	4 414		250
Altai resort area	49 191	45 187		4 004
Zerenda resort area	14 172	14 102		70
Balkhash resort area	63 945	49 758		14 187
Bukhtarma resort area	49 407	48 741		666
Ulan resort area	9 897	9 897		-
Imantau-Shalkar resort area	25 708	25 017		691
Baikonur tourist zone	87	42		45
Katon-Karagay resort area	4 123	3 781		342
Turkestan tourist zone	93 731	71 352		22 379
Alakol resort area (East Kazakhstan region)	97 472	92 342		5 130
Alakol resort area (Almaty region)	226 311	225 163		1 148
Almaty mountain cluster	1 394 296	749 917		644 379

12.4 Number of non-resident visitors in resort areas by purpose of travel in 2021

	Total	Including		people
		personal	business and professional	
By resort areas	181 172	40 086		141 086
Shchuchinsk-Borovoye resort area	2 297	2 184		113
Almaty resort area	36	31		5
Bayanaul resort area	-	-		-
Karkaraly resort area	-	-		-
Mangystau resort area	11 554	344		11 210
Saryagash resort area	-	-		-
Kostanay resort area	-	-		-
Altai resort area	3	3		-
Zerenda resort area	-	-		-
Balkhash resort area	2 105	2 080		25
Bukhtarma resort area	306	289		17
Ulan resort area	-	-		-
Imantau-Shalkar resort area	10	-		10
Baikonur tourist zone	-	-		-
Katon-Karagay resort area	-	-		-
Turkestan tourist zone	1 069	439		630
Alakol resort area (East Kazakhstan region)	-	-		-
Alakol resort area (Almaty region)	21	21		-
Almaty mountain cluster	163 771	34 695		129 076

12.5 Number of resident visitors in resort areas for travel purposes for 2021 year

people			
	Total	Including	
		personal	business and professional
By resort areas	2 451 753	1 724 075	727 678
Shchuchinsk-Borovoye resort area	180 813	174 550	6 263
Almaty resort area	76 954	69 473	7 481
Bayanaul resort area	35 436	34 834	602
Karkaraly resort area	18 499	18 114	385
Mangystau resort area	261 623	115 183	146 440
Saryagash resort area	12 709	9 735	2 974
Kostanay resort area	4 664	4 414	250
Altai resort area	49 188	45 184	4 004
Zerenda resort area	14 172	14 102	70
Balkhash resort area	61 840	47 678	14 162
Bukhtarma resort area	49 101	48 452	649
Ulan resort area	9 897	9 897	-
Imantau-Shalkar resort area	25 698	25 017	681
Baikonur tourist zone	87	42	45
Katon-Karagay resort area	4 123	3 781	342
Turkestan tourist zone	92 662	70 913	21 749
Alakol resort area (East Kazakhstan region)	97 472	92 342	5 130
Alakol resort area (Almaty region)	226 290	225 142	1 148
Almaty mountain cluster	1 230 525	715 222	515 303

12.6 The number of placements by type in the context of resort areas for 2021 year

units

	Total	Including										other types of housing	of these hostel
		hotel with restaurant	hotel without restaurant	Holiday House	motel	rest house	children's camp	one-story bungalows, rural houses (chalets), cottages, small houses and apartments	trailer parks, entertainment towns, hunting and fishing grounds for short-term accommodation	tourist base	camping	tourist camp	
By resort areas	1 575	276	327	75	2	21	35	753	1	31	3	2	40
Shchuchinsk-Borovoye resort area	185	43	28	3	-	1	4	104	-	-	-	-	2
Almaty resort area	66	18	14	x	-	-	3	30	-	-	-	-	-
Bayanaul resort area	41	x	3	28	-	x	2	3	-	2	1	-	-
Karkaraly resort area	14	2	2	2	-	1	1	5	-	1	-	-	-
Mangystau resort area	61	22	22	1	-	-	4	8	-	1	-	-	4
Saryagash resort area	20	x	19	-	-	-	-	-	-	-	-	-	-
Kostanay resort area	4	1	-	-	-	-	1	1	-	x	-	-	-
Altai resort area	27	3	1	-	-	-	3	19	1	-	-	-	-
Zerenda resort area	28	3	8	-	-	-	3	13	-	-	-	-	x
Balkhash resort area	63	8	20	1	2	4	1	26	-	1	-	-	-
Bukhtarma resort area	92	-	1	3	-	-	4	84	-	-	-	-	-
Ulan resort area	14	-	-	1	-	-	-	13	-	-	-	-	-
Imantau-Shalkar resort area	32	2	-	-	-	-	2	3	-	25	-	-	-
Baikunur tourist zone	1	-	1	-	-	-	-	-	-	-	-	-	-
Katon-Karagay resort area	9	1	1	-	-	1	-	6	-	-	-	-	-
Turkestan tourist zone	50	17	19	-	-	-	-	5	-	-	-	-	9

Continuation

	Total	Including										other types of housing	of these hostel
		hotel with restaurant	hotel without restaurant	Holiday House	motel	rest house	children's camp	one-story bungalows, rural houses (chalets), cottages, small houses and apart- ments	trailer parks, entertainment towns, hunting and fishing grounds for short-term ac- commodation	tourist base	camping	tourist camp	
Alakol resort area (East Kazakhstan region)	192	6	14	13	-	-	1	158	-	-	-	-	-
Alakol resort area (Almaty region)	201	9	4	18	-	10	-	160	-	-	-	-	-
Almaty mountain cluster	475	139	170	4	-	3	6	115	-	1	2	2	33
													27

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